

**Level 3 Telecom of New York, LP**  
NY PSC No. 2 - Telephone  
Initial Effective Date: September 11, 2016

Leaf 1  
Revision 0  
Superseding Revision

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LOCAL EXCHANGE SERVICES TARIFF

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**This tariff, Level 3 Telecom of New York, LP, NY PSC No. 2 - Telephone, replaces in its entirety tw telecom of new york l.p. d/b/a tw telecom, NY PSC No. 6 - Telephone, currently on file with the Commission.**

**Level 3 Telecom of New York, LP**

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO COMMUNICATIONS SERVICES

TO BUSINESS CUSTOMERS

WITHIN THE STATE OF NEW YORK

Applicable to services provided by **Level 3 Telecom of New York, LP** in the following areas:

New York City LATA 132 (and surrounding areas of New York State)  
Issued in compliance with the Order of the New York Public Service Commission in  
Case No. 93-C-0899, issued and effective August 25, 1994.

Rochester LATA 974 (and surrounding areas of Rochester)  
Issued in compliance with the Order of the New York Public Service Commission in  
Case No. 93-C-0569 issued and effective December 31, 1993.

Albany LATA 134 (and surrounding areas of Albany)  
Issued in compliance with the Order of the New York Public Service  
Commission in Case No. 97-C-1205, issued and effective October 27, 1997.

Binghamton LATA 138 (and surrounding areas of Binghamton)  
Issued in compliance with the Order of the New York Public Service Commission.

Buffalo LATA 140 (and surrounding areas of Buffalo)

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**Level 3 Telecom of New York, LP**  
 NY PSC No. 2 - Telephone  
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LOCAL EXCHANGE SERVICES TARIFF

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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ADDENDUM - PRICE LIST

\*Services are discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.  
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EXPLANATION OF NOTES

- (C) - Indicates Changed Rate or Regulation.
- (D) - Indicates Discontinued Rate or Regulation.
- (I) - Indicates Increased Rate.
- (M) - Indicates Move in Location of Text.
- (N) - Indicates New Rate or Regulation.
- (R) - Indicates Reduced Rate.
- (S) - Indicates Reissued Rate or Regulation.
- (T) - Indicates Change of Text Only

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LOCAL EXCHANGE SERVICES TARIFF

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APPLICATION OF TARIFF

Application of Tariff

This tariff sets forth the regulations and rates applicable to services provided by Level 3 Telecom of New York, LP, as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of New York.

Service Territory

Level 3 Telecom of New York, LP will provide service in the following areas:

- A. New York City - LATA 132, which is also served by New York Telephone Company.
- B. Rochester - LATA 974, which is also served by Rochester Telephone Corporation and Ogden Telephone Company, including extended calling areas.
- C. Albany - LATA 134, which is also served by New York Telephone Company.
- D. Binghamton - LATA 138, which is also served by New York Telephone Company.
- E. Syracuse - LATA 136.
- F. Buffalo - LATA 140

Service is available where facilities permit.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

This tariff is governed by the laws of the State of New York, without regard to its choice of law provisions.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 1 - EXPLANATION OF TERMS

Agency - For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

Analog - A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

Apartments - A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

ASCII - American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

Asynchronous - Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

Authorized User - A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Attendant - An operator of a PBX console or telephone switchboard.

Automatic Location Identification ("ALI") - The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification ("ANI") - A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

Bit - The smallest unit of information in the binary system of notation.

Building - A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

Call Initiation - The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

Call Termination - The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Central Office - An operating office of the Company where connections are made between telephone exchange lines.

Central Office Line - A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Channel - A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Channel Conversion - The termination of 1.544 Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. This Channel Conversion can be furnished by the Customer.

Channel Service Unit ("CSU") - The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

College - An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

Communications Systems - Channels and other facilities which are capable of two-way communications between Customer -provided terminal equipment, even when not connected to exchange and message toll communications service.

Company - Level 3 Telecom of New York, LP, unless otherwise clearly indicated from the context.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

Commission - The New York State Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders service pursuant to this tariff and utilizes service provided under tariff by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of the Company's tariff.

Customer Premises Equipment (CPE) - Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

Default Routing ("DR") - When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

Demarcation Point - The physical dividing point between the Company's network and the Customer.

Dial Pulse ("DP") - The pulse type employed by a rotary dial station set.

Direct Inward Dial ("DID") - A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

Direct Outward Dial ("DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

Digital - A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial station sets. (Touch-Tone)

Emergency Service Number ("ESN") - A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

**E911 Service Area** - The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

**E911 Customer** - A governmental agency that is the Customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

**Error** - A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

**Exchange** - An area consisting of one or more central office districts within which a call between any two points is a local call.

**Exchange Access Line** - A central office line furnished for direct or indirect access to the exchange system.

**Exchange Service** - The provision to the Customer of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the Customer's premises.

**Final Account** - A Customer whose service has been disconnected and who has outstanding charges still owed to the Company.

**Flat Rate Service** - The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

**Ground Start** - Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

**Handicapped Person** - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970). See also "Legally Blind Person," "Visually Handicapped Person," "Physically Handicapped Person," "Hearing Impaired Person," and "Speech Impaired Person."

**Hearing Impaired Person** - A person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

IP - Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Legally Blind - A person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Physically Handicapped - A person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

Speech Impaired Person - A person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

Visually Handicapped - A person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Hospital - an establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

Hotel - An establishment offering lodging with or without meals to the general public on a day-to-day basis.

Incoming Service Group - Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

Interface - That point on the premises of the Customer at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interoffice Mileage - The segment of a line that extends between the central offices serving the originating and terminating points in establishing a calling path.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

Joint User - A person, firm, or corporation who uses the telephone service of a Customer as provided in Section 1 of this tariff.

Kilobit - One thousand bits.

LATA - Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside this area ("interLATA") service is provided by long distance companies.

Link - The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Leased Channel - A non-switched electrical path used for connection of equipment furnished by the Customer to equipment furnished by the Customer or the Company for a specific purpose.

Local Call - A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area - The area, consisting of one or more central office districts, within which a Customer for exchange service may make telephone calls without a toll charge.

Local Service - Telephone exchange service within a local calling area.

Loop Start - Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Loops - Single connections from a switching center or an individual message distribution point to the terminals of an end instrument.

Measured Rate Service - A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network, measured in increments of minutes or seconds.

Megabit - One million bits.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

**Message Rate Service** - A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

**Move** - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

**Multi-Frequency ("MF")** - A signaling method using combinations of voiceband frequencies to indicate telephone address digits, precedence ranks, and line or trunk busy.

**Multiline Hunt** - A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

**Network Control Signaling Unit** - The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

**Node** - The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

**Off-Net** - Services provided by the Company which are carried in part on the Company's network.

**On-Net** - Services provided by the Company which are carried entirely on the Company's network.

**PBX** - A private branch exchange.

**Port** - A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

**Premises** - The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**Private Branch Exchange Service** - Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

Public Access Line Service - Service providing facilities for a Customer owned coin operated telephone ("COCOT").

Public Safety Answering Point ("PSAP") - An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Rate Center - A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Referral Period - The time frame during which calls to a number that has been changed will be sent to a recording to inform the caller of the new number.

Resale Of Service - The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without `adding value`) for profit.

Same Premises - All space in the same building in which one Customer has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same Customer. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.

Selective Routing ("SR") - A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Sharing - An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

Suspension - Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the Customer's request is interruption of both incoming and outgoing service.

Synchronous - Transmission in which there is a constant time interval between bits, characters or events.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

T-1 System - A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TDM - Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

Telephone Call - A voice connection between two or more telephone stations through the public switched exchange system.

Telephone Grade Lines - Lines furnished for voice transmission or for certain signaling purposes.

Termination of Service - Discontinuance of both incoming and outgoing service.

Tie Line - A dedicated line connecting two switchboards or dial systems.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Tone Dial Signaling ("TD") - An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

Two Way - A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

User - A Customer, joint user, or any other person authorized by a Customer to use service provided under this tariff.

Versipak - Service provided to a qualified Customer that allows grouping of rate components to meet the Customer's specific needs.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service

2.1.1 Obligation of the Company

- A. Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of applicable federal, state and local statutes, regulations and rules, and this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network (“Network”) is used in order to protect the technical integrity of the Network.
- B. Service is furnished on the condition that it will be used only for authorized and lawful purposes.
- C. The Company reserves the right to discontinue or limit service or impose requirements to meet changing regulatory requirements, or when such requirements have a material adverse effect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by reasons beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.
- D. The Company does not undertake to transmit messages, but offers the use of its facilities when available and will not be liable for errors in transmission or failure to establish connections.
- E. All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assign shall be approved only where there is no interruption of the use or location of the service or facilities. All regulations and conditions of service shall apply to approved assignees and transferees.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.1 Use of Facilities and Service, (Cont'd.)

2.1.1 Obligation of the Company, (Cont'd.)

- F. The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failure, acts of God, national emergencies, insurrections, fire, flood, adverse weather conditions, explosion, vandalism, cable cuts, ordinances, laws, regulations or restrictions, condemnation or exercise of eminent domain rights, war, acts of terrorism, riots, civil unrest or disorder, or any other causes beyond the Company's reasonable control ("Force Majeure Event").
- G. All prices, terms and conditions associated with any service contract between the Company and the Customer are proprietary to the Company. The Customer may not use the Company's service mark, name or logo in connection with the Customer's marketing of any service to end users, even where those services include a service supplied by the Company.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.2 Liabilities of the Company and the Customers

2.2.1 Liabilities of the Company

- A. The liability of the Company for direct damages or personal injury caused by its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, moving, changing, termination, maintenance, repair, errors, omissions, delays, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any is limited to 1/30 of the monthly charge for the service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued where applicable, in accordance with the provisions of Section 2.14.
- B. In no event will the Company be responsible for consequential damages or lost profits suffered by the Customer.
- C. The Company is not liable for any act or omission of any other Company or companies furnishing a portion of the service which service or equipment is related to the Service supplied by the Company, but is not furnished by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- D. The Company shall be indemnified and held harmless by the Customer against:
1. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities;
  2. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
  3. All claims of any kind by Customer's end users; and

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.2 Liabilities of the Company and the Customers, (Cont'd.)

2.2.1 Liabilities of the Company, (Cont'd.)

D. (Cont'd.)

4. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act of omission of the Customer in connection with any service provided by the Company.

E. The Company will make no refund of overpayments by a Customer unless the claim is submitted in accordance with Section 2.7.1 below.

F. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s) acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

**G. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any applicable law, including the failure to purchase or implement features that enable compliance with laws.**

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.2 Liabilities of the Company and the Customers, (Cont'd.)

2.2.2 Liabilities of the Customer

- A. The Company shall be indemnified and held harmless by Customer against:
  - 1. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer of the Company's facilities;
  - 2. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
  - 3. All claims of any kind by the Customer's end users; and
  - 4. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Com
  
- B. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by Customer, its agents, employees or third parties, or the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

- 2.2 Liabilities of the Company and the Customers, (Cont'd.)  
2.2.2 Liabilities of the Customer, (Cont'd.)

C. Multi-Line Telephone Systems

1. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to:
- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
  - provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.2.1.F.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.2 Liabilities of the Company and the Customers, (Cont'd.)

2.2.2 Liabilities of the Customer

C. Multi-Line Telephone Systems (Cont'd)

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2. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements

- On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;
- No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;
- No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.2 Liabilities of the Company and the Customers, (Cont'd.)

2.2.2 Liabilities of the Customer

C. Multi-Line Telephone Systems

2. (Cont'd)

- **Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.**
- **Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.**

**Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.2.1.G.**

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.3 Use and Ownership of Equipment

2.3.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply on a continuing basis with technical specifications established by the Company. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer shall compensate the Company for such service call at the Company's then prevailing rates.

2.3.2 Other than the facilities, termination equipment or channel derivation equipment provided by the Customer, the Company will provide, install and maintain, repair, operate and control any equipment, cable or facilities associated with or connected with its network. Unless otherwise provided, the Company is responsible for purchasing such equipment and such equipment remains the property of the Company. The Customer is responsible for any loss or damage to such equipment arising out of the negligent or willful act of the Customer or its agents, employees or authorized users.

2.3.3 All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.2.2.C.1.

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2.3.4 **Multiline telephone systems ("MLTS") required to comply with C. preceding must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section 2.2.2.C.2.**

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.4 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

2.4.1 An allowance for errors or mistakes in, or omissions of, published directory listings or for errors or mistakes in, or omissions of, listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional no-charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30th of the basic monthly rate for PBX trunks.)
- D. Credit limitation: The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph C, for the line or lines in question.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.4 Directory Errors, (Cont'd.)

2.4.2 Definitions: As used in Section 2.4.1 above, the terms "error," "mistake" or "omission shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.

2.4.3 Notice: Such allowances or credits as specified in Section 2.4.1 above, shall be given upon notice to the Company by the Customer that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the Customers.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.5 Minimum Period of Service

Except as otherwise provided in this tariff, the minimum period for all services provided under this tariff is one month. The Customer must pay the tariffed rate for services for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, Customer is responsible for payment of the regular rate due for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to determine whether the Customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.

2.6 Flexible Pricing

2.6.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates.

2.6.2 Conditions

- A. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.
- B. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.
- C. A rate shall not be changed unless it has been in effect for at least thirty (30) days.
- D. A Customer can request that the Company disconnect service that is provided under Flexible Pricing due to a price increase. The Customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the Customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.7 Payment for Service Rendered

2.7.1 Responsibility for All Charges

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

Billing for service begins on the date the Company notifies the Customer that service has been installed and tested by the Company and is available for the Customer's use ("Service Date"). Charges for services, including applicable federal, state and local taxes will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at <https://mylevel3.com/> or by telephone at 1-877-453-8353. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate. (T)

2.7.2 Deposits

The Company reserves the right to require a deposit as a condition to the initial provision of services or as a condition to the continued provision of services. Such deposit will not exceed an amount equal to two months' estimated usage and service charges, or such other amount as may be established by the Commission. If the minimum period of service for the requested facilities and service is more than one month, the Customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the Customer.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.7 Payment for Service Rendered, (Cont'd.)

2.7.2 Deposits, (Cont'd.)

The fact that a deposit has been made shall in no way relieve the applicant or Customer from complying with the tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to Customer deposits.

A. Interest on Deposits

Deposits will accrue interest as specified by the Commission.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.7 Payment for Service Rendered, (Cont'd.)

2.7.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has such Company records in its possession. If objection results in a refund to the Customer, such refund will be paid with interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within two months after the bill is rendered.

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in the tariff, shall become immediately due and payable by the Customer.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.7 Payment for Service Rendered, (Cont'd.)

2.7.4 Returned Item Charge

A charge of \$20.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

2.7.5 Late Payment Charges

- A. Customer payments for telephone service are due on the due date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article XI - A of the State Finance Law (Chapter 153 of the Laws of 1984).
- E. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.7 Payment for Service Rendered, (Cont'd.)

2.7.6 Customer Overpayments

The Company will provide interest on Customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the Customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when an overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when an overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

2.7.7 Taxes, Surcharges and Fees

"Tax" or "Taxes" means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company's use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term "Tax" will not include any tax on the Company's corporate existence, status, income, corporate property or payroll taxes.

The Company reserves the right to bill any and all applicable taxes, surcharges and fees including, but not limited to: Federal Excise Tax; State Sales Tax, Municipal Taxes; Gross Receipts Taxes; and any taxes surcharges, fees, charges or other payments, contractual or otherwise, for the use of public streets or rights of way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If Customer fails to pay any Taxes properly billed, Customer will be solely responsible for payment of the Taxes, and penalty and interest.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.7 Payment for Service Rendered, (Cont'd.)

2.7.7 Taxes, Surcharges and Fees, (Cont'd.)

Taxes and surcharges assessed on bundled services are based upon a model configuration and standard pricing for the individual product elements contained within the bundle. Modifications to standard pricing or to the model configuration may result in changes to the allocation of the bundle price to specific product elements. Details are available upon Customer request.

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer's expense, with reasonable requests of Customer in connection with any Tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any Tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such Tax proceedings, including without limitation any additional Taxes, interest, penalties and attorney's fees.

If Customer claims an exemption for any Taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable Taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a Tax, but does not also provide an exemption procedure, the Company will not collect such Tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the Taxes from Customer.

2.7.8 Payment Upon Termination of Service

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.8 Installation and Termination

- 2.8.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.
- 2.8.2 If the Customer wishes to delay the requested due date, an Order Modification Charge will apply as specified in Section 3.6. The Customer shall pay the Company for any third party charges incurred by the Company to meet the original due date prior to receipt of such notice. When accepting service, the Customer may not alter the completion date entered on the Service Acceptance Form to delay the commencement of billing.
- 2.8.3 The Company may terminate service if the Customer's material breach is not corrected within thirty (30) days of written notice thereof. Termination for any reason shall not relieve the Customer of liability incurred prior to termination. If the Customer terminates service(s) prior to the end of the term, the customer's termination liability shall be 100% of the monthly recurring charges for the remaining term of the service(s). The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove Service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.
- 2.8.4 Upon expiration of a term contract, the service term will renew automatically at the same terms and conditions for successive one-year terms unless either party notifies the other 30 days prior to the expiration of the then current term that it wishes to terminate the service.
- 2.8.5 The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate Service.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.9 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used are provided under the terms, rates and conditions of the other carrier or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.10 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Customer shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.11 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the New York Department of Public Service in this tariff on not less than one day's notice.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.12 Suspension or Termination of Service

2.12.1 Suspension or Termination for Nonpayment

A. General Provision

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service (interrupt outgoing service) or terminate service (interruption and removal of all services) until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

1. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the Customer.
2. Suspension will not be made until at least 8 days after written notification has been mailed to the Customer and 20 days before the termination notice.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through December 31st.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.12 Suspension or Termination of Service, (Cont'd.)

2.12.1 Suspension or Termination for Nonpayment, (Cont'd.)

B. Telephone service shall not be suspended or terminated for:

1. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
2. Nonpayment for service for which a bill has not been rendered;
3. Nonpayment for service which have not been rendered;
4. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so;

5. Nonpayment of back billed amounts.

C. Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

1. The Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
2. The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.12 Suspension or Termination of Service, (Cont'd.)

2.12.2 Termination For Cause Other Than Nonpayment

A. General

The Company may terminate service and sever the connection(s) from the Customer's premises under the following conditions. Unless otherwise stated, the Customer will be given written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

1. For noncompliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
2. For the use of telephone service for any other property or purpose other than that described in the application.
3. For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements.
4. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
5. For noncompliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
6. For nonpayment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days' written notice to the Customer, except as provided by Section 2.12.3 of this tariff.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.12 Suspension or Termination of Service, (Cont'd.)

2.12.2 Termination For Cause Other Than Nonpayment, (Cont'd.)

A. General, (Cont'd.)

7. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
8. Without notice in the event of tampering with the equipment furnished and owned by the Company.
9. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company, before restoring service, may require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate illegal use.
10. For failure of the Customer to make proper application for service.
11. For Customer's breach of the contract for service between the Company and the Customer.
12. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.12 Suspension or Termination of Service, (Cont'd.)

2.12.2 Termination For Cause Other Than Nonpayment, (Cont'd.)

B. Abandonment or Unauthorized Use of Facilities

1. The Company may terminate telephone service if it determines that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use of such facilities.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
  - (a) No charge shall apply for the period during which service had been terminated, and
  - (b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

C. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

2.12.3 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.13 Additional Provisions Applicable to Business Customers

2.13.1 Application of Rates

- A. Business rates as described in Section 6 and the Current Rate Schedule apply to service furnished:
1. In office buildings, stores, factories and all other places of a business nature;
  2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  3. At any location when the listing or public advertising indicates a business or a profession;
  4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls; and
  5. At any location where the Customer resells or shares exchange service;
- B. The use of business facilities and service is restricted to the Customer, agents and representatives of the Customer, and joint users.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.13 Additional Provisions Applicable to Business Customers, (Cont'd.)

2.13.2 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned to any Customer. The Customer may order a Customized Number where facilities permit for an additional charge as specified in this tariff.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.13.3 Deposits

Deposits will be returned to a business Customer upon cancellation of service or after one (1) year, whichever event occurs first, unless the Customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

2.13.4 Dishonored Checks

If a business Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service. A return check charge will be assessed as provided by Section 2.7.4 of this tariff.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service

Interruptions in service which is provided entirely on the Company's network, which are not due to the negligence of, or non-compliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished and maintained by the Company under this tariff. The issuance of credits pursuant to this Section shall be the Customer's sole remedy for service interruption claims.

2.14.1 Service Level Standards for Local Exchange Services

A. IP Based Services

1. Network Availability

The Company's Network Availability Objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("Service Outage"). Upon Customer's request, the Company shall credit Customer's invoice for Service Outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Per Service Outage</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service, (Cont'd.)

2.14.1 Service Level Standards for Local Exchange Services, (Cont'd.)

A. IP Based Services, (Cont'd.)

2. Latency

The Company's On-Net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the Network Average Latency standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service, (Cont'd.)

2.14.1 Service Level Standards for Local Exchange Services, (Cont'd.)

A. IP Based Services, (Cont'd.)

3. Packet Delivery

The Company's On-Net services will have a packet delivery of at least 99.5%. Packet Delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service, (Cont'd.)

2.14.1 Service Level Standards for Local Exchange Services, (Cont'd.)

B. TDM Based Services

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service, (Cont'd.)

2.14.2 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. If the Customer encounters a problem with any service after the Service Date, the Customer must obtain a trouble ticket by calling 1-877-453-8353. The Company will issue a credit for interruptions if applicable, in accordance with this tariff. The duration of the interruption is determined solely by the date and time the trouble ticket was opened and closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the facility, service or circuit in question.
- C. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- D. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Length of Interruption</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service, (Cont'd.)

2.14.2 Credit for Interruptions, (Cont'd.)

E. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

F. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the Customer is responsible for providing electric power. Allowance for interruptions of message or measured rate service will not affect the Customer's local call allowance during a given billing period.

G. Chronic Trouble Service

If two or more trouble tickets have been opened for a particular Service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within 30 days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.14 Service Level Standards and Credit Allowances for Interruptions in Service, (Cont'd.)

2.14.3 Limitations on Credit Allowances

A. No credit allowance will be made for:

1. interruptions due to the negligence of, or non-compliance with the provisions of this tariff, by any party other than the Company, including, but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
2. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power;
3. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
4. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
5. interruptions of service caused by a Force Majeure Event as defined in Section 2.1.1.

Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule, restriction, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Department's Rules and Regulations.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.15 Trouble Reporting

2.15.1 Trouble Ticket

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-877-453-8353. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.15.2 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.15 Trouble Reporting, (Cont'd.)

2.15.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

	<u>Minimum</u>	<u>Maximum</u>
Initial Time and Material Charge	\$35.00	\$150.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

	<u>Minimum</u>	<u>Maximum</u>
Additional Time and Material Charge Per 30 Minute Increment	\$25.00	\$100.00

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.15 Trouble Reporting, (Cont'd.)

2.15.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

A Customer is entitled to request Trouble Isolation via a Smart Jack Loop up with a result of no trouble found in the Company network a maximum of 4 instances in any given 30 day period without the assessment of a TIC charge to the Customer. Each request in excess of the maximum 4 requests within 30 days at a single customer location shall result in a TIC charge. In addition, if the Customer requests additional assistance from Company personnel in isolating the trouble beyond the Smart Jack Loop-up Process a TIC Charge will apply for each such request.

	<u>Minimum</u>	<u>Maximum</u>
Trouble Isolation Charge Per Occurrence	\$60.00	\$250.00

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.15 Trouble Reporting, (Cont'd.)

2.15.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, the Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

	<u>Minimum</u>	<u>Maximum</u>
Optional Testing and Monitoring Charge Per Occurrence	\$150.00	\$600.00

5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a Company Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

	<u>Minimum</u>	<u>Maximum</u>
Dispatch Charge Per Occurrence	\$25.00	\$200.00

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges

2.16.1 General

In addition to the rates and charges applicable according to the rules and regulations of this tariff, various surcharges apply to the Customer's monthly bill statement as outlined below.

2.16.2 Surcharge For State Gross Income and Gross Earnings Taxes

A monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes applies to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls. The applicable Gross Revenue Surcharge rates are shown below. Any changes to these rates will be filed on 15 days' notice to Customers and the Commission, and as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such a tax, the Commission may approve new surcharge factors, and the Company will file revised a surcharge as directed or approved by the Commission and will apply the charge if applicable.

The State Gross Revenue Tax Surcharge rate to be charged is as follows:

<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll and RCP Service</u>	<u>All Other Services</u>
10/1/1998	.7557%	3.8870%	4.1149%
1/1/2000	.7557%	3.0919%	3.3198%
7/1/2000+	.3764%	2.8273%	2.9405%

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.3 Metropolitan Commuter Transportation District Tax Surcharge

In the counties listed below, a surcharge to recover the expense related to the Temporary Metropolitan Transportation Business Tax Surcharge (MTA Tax) is imposed in addition to all recurring, nonrecurring and usage charges for all intrastate services except charges collected for sent-paid coin telephone messages, check return and late payment charges. MTA Tax Surcharges (applicable only to New York City area accounts in Kings, Queens and New York Counties)

<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll and RCP Service</u>	<u>All Other Services</u>
10/1/98+	.1277%	6890%	.73%

Services provided by the Company to another company to be resold by the second telephone company, are not subject to municipal gross revenue surcharges or gross revenue taxes imposed by villages on utility services. To be exempt from the municipal surcharge or gross revenue tax, the reseller must possess a certificate of Public Convenience and Necessity from the New York State Public Service Commission.

\* To qualify for this rate, resellers must either be included in the list of resellers that the New York State Department of Taxation and Finance publishes called "publication 41, Treatment of Sales for Resale under Sec. 186(e) of the Tax Law," or must possess and provide to the underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

Issued in compliance with New York Public Service Commission's Order in Case 98-M-0489, adopted August 26, 1998.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes

In certain cities and villages a municipal surcharge related to the Local Utility Gross Revenue Taxes applies to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls.

The surcharge statement shall be filed at least fifteen business days before the effective date. The effective date of the statement shall not be prior to the effective date of the surcharge and no sooner than the date when the tax enactment is filed with the Secretary of State. The surcharge shall be applicable to bills subject to the tax enactment that are rendered on or after the effective date of the statement. If the tax enactment either ceases to be effective or is modified so as to reduce the tax rate, the surcharge will be changed accordingly within 5 business days.

Introduction, cancellation, or modification of a surcharge will be effective on the date of the Customer's first bill rendered after the effective date of the change.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Airmont	0555	.00255
Akron	6183	.00712
Albany	5001	.00784
Albion	6391/6396	.00811
Alden	6151	.00613
Alexandria Bay	8621	.00672
Allegany	6031	.00651
Altamont	5015	.00595
Amityville	9071	.00340
Amsterdam	5151	.00939
Angola	6172	.00623
Arcade	6421	.00770
Ardsley	2069	.00281
Asharoken	9098	.00204
Atlantic Beach	9147	.00315
Attica	6419/6423	.00614
Auburn	7040	.00888
Aurora	7053	.00646
Babylon	9072	.00269
Baldwinsville	7505/7758	.00559
Ballston Spa	5261/5272	.00414
Batavia	6214	.00908
Bayville	9043	.00360
Beacon	5061	.01015
Bellerose	9048	.00410
Belle Terre	9122	.00195
Bellport	9074	.00196
Binghamton	7482	.00773

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Black River	8269/8272	.00639
Blasdell	6174	.00629
Brightwaters	9091	.00219
Bronxville	2066	.00475
Brookville	9137	.00299
Brownville	8276	.00640
Buffalo	6158	.02660
Camden	8417	.00616
Camillus	7735	.00605
Canaseraga	7006	.00628
Canastota	8364	.00615
Canisteo	7670	.00606
Canton	8282	.00380
Carthage	8283	.00727
Castleton-on-Hudson	5248	.00609
Catskill	5133	.00774
Cattaraugus	0056	.00626
Cayuga	7042	.00608
Cayuga Heights	7751	.01009
Cedarhurst	9063	.00353
Cherry Creek	6099	.00623
Chestnut Ridge	5552	.00266
Chittenango	7374	.00614
Clayton	8624	.00634
Cleveland	7542	.00631
Clyde	7837	.00618
Cobleskill	8852	.00634

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Cohoes	5005	.00564
Colonie	5008	.00278
Cooperstown	8579/8587	.01055
Corning	7674	.01069
Cornwall	5185	.00838
Cortland	7162	.00874
Cove Neck	9102	.00289
Croton-on-Hudson	2063	.00339
Deferiet	8287	.00607
Depew	6160/6178	.00349
Dobbs Ferry	2070	.00324
Dolgeville	8212/8245	.00619
Dunkirk	6102	.00954
East Aurora	6155	.00418
East Hampton	9093	.00342
East Hills	9128	.00216
East Rockaway	9022/9066	.00359
East Syracuse	7476	.00370
East Willston	9056	.00403
Elbrldge	7478	.00610
Elmira	7516	.00778
Elmira Heights	7517/7520	.00622
Elmsford	2071	.00296
Farmingdale	9040	.00344
Farnham	6157	.00695
Fayetteville	7763	.00364
Floral Park	9023/9033	.00418

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Flower Hill	9125	.00302
Forestville	6113	.00604
Fort Ann	8473	.00810
Fort Edward	8430	.00531
Frankfort	8235	.00799
Freeport	9024	.00437
Galway	5259	.00602
Garden City	9044/9145	.00439
Geneva	7351	.00939
Glen Cove	9042	.00475
Glenpark	8278/8305	.00393
Glens Falls	8407	.00744
Gouverneur	8310	.00575
Gowanda	6061/6165	.00622
Grand View-On-Hudson	5536	.00299
Great Neck	9049	.00309
Great Neck Estates	9034	.00253
Great Neck Plaza	9120	.00348
Greenwood Lake	5525	.00498
Groton	7746	.00357
Hamburg	6175	.00333
Hamilton	8361	.00684
Hastings-on-Hudson	2072	.00326
Haverstraw	5533	.00417
Head of the Harbor	7114	.00230
Hempstead	9025	.00461
Herkimer	8240	.00732

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Hewlett Bay Park	9113	.00242
Hewlett Harbor	9067	.00225
Hewlett Neck	9103	.00206
Highland Falls	2194	.00855
Hillburn	5541	.00326
Hobart	3205	.00638
Homer	7163/7169	.00638
Hoosick Falls	5234	.00608
Hornell	7580	.01055
Hudson	5032	.01117
Hudson Falls	8348	0.0499
Huntington Bay	9097	.00193
Ilion	8237	.00727
Irvington	2073	.00323
Island Park	9068	.00274
Ithaca	7748	.00784
Johnson City	7500	.00337
Jordan	7738	.00805
Kenmore	6188	.00264
Kensington	9047	.00268
Kings Point	9051	.00215
Kingston	5366	.00731
Lackawanna	6180	.00463
Lake George	8410	.00756
Lake Grove	9149	.00257
Lake Placid	8534	.00684

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Lake Success	9059	.00403
Lancaster	5179	.00395
Lansing	7760	.00641
Larchmont	2079	.00384
Lattington	9130	.00366
Laurel Hollow	9057	.00199
Lawrence	9064	.00336
Lewiston	5324	.00778
Liberty	5337	.00620
Lingennurst	9096	.00248
Little Falls	3243	.00155
Liverpool	7496	.00772
Lloyd Harbor	9100	.00168
Lockport	5325	.00854
Long Beach	9027	.00446
Lynorock	9028	.00382
Lyndonville	5405	.00615
Lyons	7825	.00621
Macedon	8563	.00736
Malone	8563	.00946
Malverne	9045	.00340
Mamaroneck	2080/2100	.00389
Manorhaven	9121	.00404
Massapaqua Park	9135	.00337
Maena	8328/8350	.01131

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Matinecock	9110	.00352
McGraw	7164	.00603
Mechanicville	5269	.00612
Medina	6401/6403	.00948
Mexico	7551	.01059
Middleport	6322/6335	.01031
Millbrook	5089	.01015
Mineola	9035/9146	.00489
Minoa	7778	.00259
Montebello	5553	.00249
Monticello	5343	.00650
Montour Falls	7609/7604	.00966
Monravia	7059	.00862
Mount Kisco	2087	.00332
Mount Vernon	2085	.00423
Munsey Park	9119	.00291
Muttontown	1826	.00242
Newark	7826	.00955
Newburgh	5202	.00687
New Hempstead	5551	.00243
New Hyde Park	9108/9109	.00429
New Paltz	5372	.00487
New Rochelle	2088	.00602
New Square	5547	.00203

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
New York City		
Brooklyn	1500	.02234
Bronx	1001	.02234
Manhattan	1002	.02234
Queens	1600	.00234
Staten Island	1400	.00234
Rikers Island	1300	.00234
Niagara Falls	6330	.00981
North Collins	6185	.00609
North Haven	9139	.00261
North Hills	9117	.00279
North Hornell	7709	.00525
Northport	9080	.00301
North Syracuse	7779/7782	.00348
North Tarrytown	2083	.00399
North Tonawanda	6339	.00597
Norwood	8332	.00935
Nyack	5537/5545	.00352
Oakfield	6225	.00751
Ocean Beach	9094	.00330
Ogdensburg	8381	.01138
Old Brookville	9118	.00371
Old Field	9101	.00166
Old Westbury	9143	.00277
Olean	6057	.00927
Oneida	8370/8732	.00845
Oneonta	8591	.01180
Orchard Park	6194	.00280
Ossining	2093	.00307

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Oswego	7554	.01158
Owego	7720	.00619
Oyster Bay Cove	9136	.00242
Painted Post	7677	.00605
Palmyra	7823	.00613
Patchogue	9075	.00307
Peekskill	2064	.00377
Pelham	2095	.00342
Pelham Manor	2096	.00282
Penn Yan	7466/7472/7784	.00745
Philmont	5024	.00460
Piermont	5538	.00234
Plandome	9036	.00289
Plandome Heights	9116	.00317
Plattsburgh	8521	.00879
Pleasantville	2084	.00416
Pomona	5548/5549	.00183
Port Chester	2101	.00410
Port Dickinson	7487	.01105
Port Jefferson	9148	.00337
Portville	6063	.00613
Port Washington North	9142	.00357
Potsdam	8387	.01066
Poughkeepsie	5079	.00664
Quogue	9111	.00317
Rensselaer	5242	.00450
Richfield Springs	0884	.00652
Richville	8389	.00610

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Riverside (Steuben City)	7708	.00611
Rockville Centre	9030	.00389
Rome	8433/8452	.01150
Roslyn	9138	.00356
Roslyn Estates	9126	.00275
Roslyn Harbor	9133/9134	.00283
Round Lake	5265	.00438
Russell Gardens	9131	.00299
Rye	2102	.00316
Rye Brook	2099	.00335
Sackets Harbor	8297	.00640
Saddle Rock	9037	.00220
Sag Harbor	9078/9086	.00340
Salamanca	6068	.01162
Saltaire	7092	.00378
Sands Point	9038	.00281
Saranac Lake	8535/8538/8561	.00639
Saratoga Springs	5279/5280	.00926
Scarsdale	2103	.00317
Schaghticoke	5245	.00461
Schenectady	5306	.00649
Scotia	5302	.00611
Sea Cliff	9041	.00426
Seneca Falls	7640	.00876
Sharon Springs	8863	.00637
Silver Creek	6114	.00971
Skaneateles	7771	.00375
Sloan	6161	.00613

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Sloatsburgh	5511	.00342
Sodus Point	7818	.00635
Solvay	7755	.00288
South Dayton	6081	.00610
South Floral Park	9055	.00408
South Glens Falls	8274	.00443
Southampton	9087	.00325
South Nyack	5539	.00302
Spring Valley	5542/5546	.00449
Springville	6167	.00609
Stamford	8112/8113	.00626
Stewart Manor	9107	.00403
Suffern	5543	.00354
Sylvan Beach	8453	.00575
Syracuse	7501	.00824
Tarrytown	2074	.00321
The Branch	9104	.00285
Thomaston	9132	.00307
Tonawanda	6189	.00451
Troy	5250	.00702
Tuckahoe	2067	.00510
Tully	7774	.00602
Tupper Lake	8545	.00618
Union Springs	7066	.00626
Upper Brookville	9141	.00294

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2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

A. New York Telephone Company Territory, (Cont'd.)

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Upper Nyack	5531	.00265
Utica	8441	.00913
Valley Falls	5240/5246	.00602
Valley Stream	9052/9061	.00388
Voorheesville	5014	.00595
Waddington	8395	.00894
Wappingers Falls	5087/5078	.00402
Waterloo	7633/7644	.01000
Watertown	8314	.00950
Watervliet	5007	.00369
Watkins Glen	7605/7612	.00629
Weedsport	7044	.00624
Wellsville	6016	.00632
Wesley Hills	5550	.00245
Westbury	9140	.00425
West Carthage	8396	.00403
West Hampton Beach	9115	.00340
West Haverstraw	5534	.00369
White Plains	2105	.00622
Williamsville	6153/6195	.00233
Williston Park	9058	.00459
Wolcott	7840/7841	.00615
Woodridge	5334	.00657

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.4 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes, (Cont'd.)

B. Frontier Telephone of Rochester, Inc. Territory

<u>Locality</u>	<u>Tax District Code</u>	<u>Municipal Surcharge</u>
Canandaigua	363	1.0109%
Rochester	304	3.0928%
Avon	241	1.010%
Brockport	307	1.010%
Caledonia	243	1.010%
Dansville	257	1.010%
East Rochester	297/300	1.010%
Fairport	298	1.010%
Geneseo	246	1.010%
Honeoye Falls	290	1.010%
Leicester	249	1.010%
LeRoy	223	1.010%
Mt. Morris	255	1.010%
Nunda	259	1.010%
Perry	4371537	1.010%
Pittsford	301	1.010%
Scottsville	311	1.010%
Silver Springs	430	1.010%
Warsaw	442	1.010%

2.16.5 New York City E-911 Telecommunications Surcharge.

Pursuant to Local Law 16 of 2002, the City of New York imposed a monthly 911 surcharge of \$1.00 per telephone access line. This surcharge shall be used to pay the costs associated with the design, construction, operation, maintenance and administration of public safety communications networks serving the City of New York.

2.16.6 New York City Telecommunications Franchise Surcharge

A surcharge of 5% shall be assessed on all telecommunications services used and/or provisioned in New York City pursuant to this tariff. Surcharge fees shall be remitted to the City of New York.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.16 Telephone Surcharges, (Cont'd.)

2.16.7 New York State Universal Service Fund

Pursuant to the Order of the New York Public Service Commission in Case No. 09-M-0527 issued and effective August 17, 2012, the Company will add to the bills of its subscribers a surcharge to recover the amounts it pays into the New York State Universal Service Fund. The surcharge will be shown as a separate line item on the Customer's monthly invoice and will read: State Universal Service Fund (SUSF) Surcharge. If the Company has collected its annually assessed amount prior to the end of the calendar year, as determined by the Fund Administrator, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by NYPSC Order.

SUSF Current Rate: .15 percent

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.17 Automatic Number Identification

2.17.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone Customer's call or transaction, or for performing a service directly related to the telephone Customer's original call or transaction.
- B. The ANI recipient may offer to any telephone Customer with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone Customer from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone Customer permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the Customer permitting such resale or disclosure.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.17 Automatic Number Identification, (Cont'd.)

2.17.1 Regulations, (Cont'd.)

- E. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.17.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Section 24, 25 and 26 of the Public Service Law.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.18 Schools and Libraries Discount Program

2.18.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program. A library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.18 Schools and Libraries Discount Program, (Cont'd.)

2.18.2 Regulations, (Cont'd.)

A. Obligation of Eligible Schools and Libraries

1. Request for service

- a. Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- b. Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- c. Service requested would be used for educational purposes.
- d. Services will not be sold, resold or transferred in consideration for money or any other thing of value.

B. Obligations of the Company

1. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
2. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential Customers for similar services (lowest corresponding price).
3. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.18 Schools and Libraries Discount Program, (Cont'd.)

2.18.3 Discounted Rates for Schools and Libraries

- A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- D. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.19 Emergency/Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority

2.19.1 General

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.19 Emergency/Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority,  
(Cont'd.)

2.19.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership  
National Security Posture and U.S. Population Attack Warning  
Public Health, Safety, and Maintenance of Law and Order  
Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.

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2.19 Emergency/Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.19.2 TSP Request Process, (Cont'd.)

A. Restoration, (Cont'd.)

5. Submit the SF 315 to the OPT.

6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.19.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.19 Emergency/Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.19.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.19 Emergency/Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority,  
(Cont'd.)

2.19.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.19 Emergency/Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority,  
(Cont'd.)

2.19.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.20 Caller ID Unblocking\*

2.20.1 311/911 Caller ID Unblocking

The City of New York 311 Call Center provides consolidated access to non-emergency municipal services and information 24 hours per day, 365 days per year. Callers have the ability to access City departments and services by using the 311 abbreviated dialing code instead of dialing a particular seven-digit number. In certain circumstances, calls to the 311 Call Center involve emergencies of various levels. In these instances, the Call Center will transfer the call to the 911 Emergency Call Center. If the caller has activated Caller ID Blocking, either on a per-call or per-line basis, the 911 Emergency Call Center operator will be unable to determine the caller's location. Thus, by Order dated April 18, 2003 (Case 03-C00171), the New York Public Service Commission directed that, for reasons of public safety, Caller ID Blocking shall be unblocked on all calls to the 311 Call Center. This ruling applies only to calls to the 311 Call Center and not to any other municipal office.

2.20.2 211/911 Caller ID Unblocking

The City of New York 211 Call Center provides a means of accessing community information and referral services within the Five Boroughs. Callers dialing 211 from telephones located within New York City will reach the Call Center where the calls will be routed to call takers trained to provide basic health and human services information. In certain circumstances, calls to the 211 Call Center may involve emergencies of various levels. In these instances, the Call Center will transfer the call to the 911 Emergency Call Center. If the caller has activated Caller ID Blocking, either on a per-call or per-line basis, the 911 Emergency Call Center operator will be unable to determine the caller's location. By Order dated May 28, 2008 (Case 07-C-1091), the New York Public Service Commission directed that, for reasons of public safety, Caller ID Blocking shall be unblocked on all calls to the 211 Call Center. This ruling applies only to calls to the 211 Call Center and not to any other municipal office.

\* Caller ID Blocking is deactivated for calls to 211 or 311 or 911 in the New York exchange only.

File pursuant to the Commission's May 28, 2008 Order in Case 07-C-1091.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.21 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.21.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.21.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI\* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.21.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.21.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.21.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

\*PS/ALI software cannot be used with Converged Voice Services, FlexVoice<sup>SM</sup> Services, SIP Trunking Service and Remote Telephone Numbers (RTNs).

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.21 Additional Rules Relating to Resale of Service, (Cont'd.)

2.21.6 The Company will bill only Customer for both Customer's and its end users' use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.

2.21.7 The Company does not offer GR303 protocol in connection with the Services.

2.21.8 The Company will accept trouble reports only from Customer or a Customer-provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.

2.21.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.22 Inside Wire Maintenance and Installation, (Cont'd.)

2.22.2 Rates and Charges, (Cont'd.)

- B. Flat Inside Wire Maintenance Charge - The Flat Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Flat Time and Materials Charge.

Time & Materials	ICB
Trouble Isolation Charge, Business	ICB

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SECTION 3 - CONNECTION CHARGES

3.1 Connection Charge

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.1.

3.1.3 Nonrecurring Connection Charges

Minimum and Maximum charges are listed with each service to which they apply.

3.2 Restoration of Service

3.2.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later reinstalled.

3.2.2 Minimum/Maximum Rates and Charges

	<u>Minimum</u>	<u>Maximum</u>
Restoration Charge:	\$50.00	\$150.00

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SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.3 Moves and Changes

3.3.1 General

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a nonrecurring charge for any move, add or change of a Company service. Move and Change are defined as follows:

Move: A change in physical location of the Customer's premises or the point of termination at the Customers premises. Charges equal to initial installation charge may apply.

Change: Any revision, redesign or other provisioning change to existing services.

3.3.2 Minimum/Maximum Rates and Charges

<u>Change Order</u>	<u>Minimum Nonrecurring Charge, each</u>	<u>Maximum Nonrecurring Charge, each</u>
Switch Configuration or Feature Addition	\$50.00	\$150.00
Trunk Routing Configuration	\$75.00	\$225.00

3.4 Primary Interexchange Carrier Change Charge

3.4.1 General

Within the first thirty (30) days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.

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SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.4 Primary Interexchange Carrier Change Charge, (Cont'd.)

3.4.2 Options

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing.

3.4.3 Primary Interexchange Carrier Change Charges

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply.

B. Minimum/Maximum Nonrecurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Per business line or trunk	\$0.00	\$15.00

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SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.5 Expedited Due Date Service

3.5.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the time frame in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

3.5.2 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

3.5.3 Description of Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the customer's request to expedite the service order.

3.5.4 Minimum / Maximum Rates and Charges

All Voice, Data, Internet, and Transport products that are provisioned at a service location with:

	Per Expedited Order Nonrecurring Charge	
	<u>Minimum</u>	<u>Maximum</u>
6 DS1's or 9Mbps, or less		
On Net	\$250.00	\$1,000.00
Off Net	\$500.00	\$2,000.00
7 DS1's or 10Mbps, or greater		
On Net	\$675.00	\$2,500.00
Off Net	\$1,250.00	\$5,000.00

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SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.6 Modification of Service Order Charge

3.6.1 General

If the Customer requests a change in the service order after receipt of a firm order confirmation (excluding requests to expedite the due date as provided by Section 3.6 of this tariff), an Modification of Service Order Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date, shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

3.6.2 Per Modification of Service Order Charge

	<u>Minimum</u>	<u>Maximum</u>
Per Request	\$5.00*	\$100.00*

\*Plus Company Expenses.

3.7 Cancellation Of Service Order

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order.

	<u>Minimum</u>	<u>Maximum</u>
Order Cancellation Charge Per Circuit*	\$100.00	\$500.00

\* \$100.00 per Circuit or 25% of the monthly recurring charge for the cancelled circuit, whichever is higher.

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SECTION 4 - INTRALATA TOLL

4.1 General

4.1.1 Description

Toll service is furnished for telephone communication between telephones in different local calling areas and originating from the New York City LATA, Rochester LATA, Albany LATA or the Binghamton LATA, in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

Toll calling includes the following types of calls: direct dialed; calling card; collect; 3rd number billed; special toll billing; requests to notify of time and charges; person to person calling; and other station-to-station calls.

4.1.2 Classes of Calls

Service is offered as two classes: Station-to-Station and Person-to-Person.

- A. Station-to-Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- B. Person-to-Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person-to-person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed-upon alternate.

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.2 Timing of Calls

- 4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 4.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3 For person-to-person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.3 Time Periods Defined

Unless otherwise indicated in this tariff, the following time periods apply.

4.3.1 Rate Periods (Except Holidays)

<u>Rate Period</u>	<u>From</u>	<u>To, But Not Including</u>	<u>Days</u>
Day	8:00 AM	9:00 PM	Monday-Friday
Evening 5:00 PM	9:00 PM 11:00 PM	11:00 PM Sunday	Monday-Friday
Night 8:00 AM 8:00 AM	11:00 PM 11:00 PM 5:00 PM	8:00 AM Saturday Sunday	All Days

4.3.2 Holiday Rate Periods

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (the first Monday in September), and on Thanksgiving Day (the fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

4.3.3 All times refer to local time.

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.4 Regulations and Computation Of Mileage

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

4.4.1 Originating Rate Center

A Customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that Customer's account is the location of the Customer's rate center.

4.4.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

4.4.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.4 Regulations And Computation Of Mileage, (Cont'd.)

4.4.3 Calculation of Mileage, (Cont'd.)

- A. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- B. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- C. Square each difference obtained in step B above.
- D. Add the square of the "V" difference and the square of the "H" difference obtained in step C above.
- E. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- G. FORMULA:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.5 IntraLATA Call Charges

Rates are based on the duration of the call as measured according to Section 4.2 above, time of day rate period of the call as described in Section 4.3 and the airline mileage between points of the call as described in Section 4.4. In addition, where live or automated operator assistance is required for call completion or billing, a per call charge applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

4.5.1 Minimum/Maximum Usage Charges

A. New York City - LATA 132

Minimum rates may be reduced selectively and in varying amounts on one day's notice to the Public Service Commission.

<u>Time of Day</u>	Initial 18 Seconds		Additional 6 Seconds		Equivalent Per Minute	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Day	\$0.000	\$0.100	\$0.000	\$0.006	\$0.000	\$0.142
Evening	\$0.000	\$0.070	\$0.000	\$0.004	\$0.000	\$0.098
Night/Weekend	\$0.000	\$0.050	\$0.000	\$0.003	\$0.000	\$0.071

B. Rochester - LATA 974

The following charges apply per minute or fraction thereof.

<u>Time of Day</u>	Initial 18 Seconds		Additional 6 Seconds		Equivalent Per Minute	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Day	\$0.0045	\$0.0135	\$0.0045	\$0.0135	\$0.0045	\$0.0135
Evening	\$0.0045	\$0.0135	\$0.0045	\$0.0135	\$0.0045	\$0.0135
Night/Weekend	\$0.0045	\$0.0135	\$0.0045	\$0.0135	\$0.0045	\$0.0135

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.5 IntraLATA Call Charges, (Cont'd.)

4.5.1 Minimum/Maximum Usage Charges, (Cont'd.)

C. Albany - LATA 134

<u>Time of Day</u>	Initial 18 Seconds		Additional 6 Seconds		Equivalent Per Minute	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Day	\$0.00	\$0.10	\$0.00	\$0.006	\$0.00	\$0.142
Evening	\$0.00	\$0.07	\$0.00	\$0.004	\$0.00	\$0.098
Night/Weekend	\$0.00	\$0.05	\$0.00	\$0.003	\$0.00	\$0.071

D. Binghamton - LATA 138

<u>Time of Day</u>	Initial 18 Seconds		Additional 6 Seconds		Equivalent Per Minute	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Day	\$0.00	\$0.10	\$0.00	\$0.10	\$0.00	\$0.142
Evening	\$0.00	\$0.07	\$0.00	\$0.07	\$0.00	\$0.098
Night/Weekend	\$0.00	\$0.05	\$0.00	\$0.05	\$0.00	\$0.098

E. Syracuse - LATA 136

<u>Time of Day</u>	Initial 18 Seconds		Additional 6 Seconds		Equivalent Per Minute	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Day	\$0.00	\$0.10	\$0.00	\$0.10	\$0.00	\$0.142
Evening	\$0.00	\$0.07	\$0.00	\$0.10	\$0.00	\$0.098
Night/Weekend	\$0.00	\$0.05	\$0.00	\$0.10	\$0.00	\$0.095

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SECTION 4 - INTRALATA TOLL, (CONT'D.)

4.5 IntraLATA Call Charges, (Cont'd.)

4.5.2 Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Calling Card	\$0.00	\$0.70
Operator Dialed Calling Card	\$0.00	\$1.80
Person to Person	\$0.00	\$4.00
3rd Number Billed	\$0.00	\$1.85
Collect	\$0.00	\$1.80
All other Operator Assistance	\$0.00	\$1.80

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SECTION 5 - SUPPLEMENTAL SERVICES

5.1 Service and Promotional Trials

5.1.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

5.1.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.2 Busy Verification, Interrupt, and Customer Originated Trace Services - Services no longer available as of January 9, 2014.

5.2.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

5.2.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.2.3 Minimum/Maximum Rates and Charges

	<u>Minimum</u>	<u>Maximum</u>
Verification Charge, each request	\$0.00	\$4.00
Interrupt Charge, each request	\$0.00	\$5.00
Customer Originated Trace, each traced call	\$0.00	\$10.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Trap Circuit Service

5.3.1 General

Trap Circuit Service is designed to allow the Customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.3.2 Regulations

- A. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- B. The Customer shall be required to sign a written request for this service. By signing the request the Customer shall release the Company from any liability, and the Customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- C. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- D. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.3.3 Minimum/Maximum Rates and Charges

	<u>Minimum</u>	<u>Maximum</u>
Set Up in home office	\$50.00	\$150.00
CLID's Additional Set Up	\$20.00	\$50.00
Reports, each	\$50.00	\$100.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Directory Assistance Service

5.4.1 General

The business Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. The Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call.

5.4.2 Regulations

- A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:
1. Calls from coin telephones, including COCOTS.
  2. Requests for telephone numbers of non-published service.
  3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
  4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this tariff, up to a maximum of 50 requests per month.
  5. Calls from Hospitals

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Directory Assistance Service, (Cont'd.)

5.4.2 Regulations, (Cont'd.)

- B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.
- C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 5.4.4 below.

5.4.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

5.4.4 Directory Assistance Minimum/Maximum Rates and Charges (Per Call)

	<u>Minimum</u>	<u>Maximum</u>
Directory Assistance, per Query	\$0.00	\$1.00
National Directory Assistance, per Query	\$0.50	\$1.50
Annual Contracts Requiring Usage	ICB	ICB
Call Completion		
Charge Per Call Completed	\$0.15	\$1.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.5 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.5 N11 Dialing Service, (Cont'd.)

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

5.6 Voice Mail Service

5.6.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox that provides for receipt and storage of messages. VMS is accessed via a touch-tone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

5.6.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.2 Business VMS Offerings, (Cont'd.)

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

5.6.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by the Company and pager out-dial numbers are limited to 800 numbers only.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.3 Other Services, (Cont'd.)

Tree - A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist - voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes - personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

Virtual Auto Receptionist/ Auto Attendant

Virtual Basic Mailbox

Virtual Deluxe Mailbox

Virtual Enhanced Mailbox

Virtual Greeting Only (5 minutes)

Virtual Greeting Only (10 minutes)

Virtual Tree

Virtual Pager Notification

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.4 Recurring and Nonrecurring Charges

Service order charges apply per main billing account as described in Section 3 of this tariff. Service is offered on a month to month basis.

All LATAs where available

Per Individual Mailbox (up to 100 Mail Addresses):

- A. This section of charges is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$2.00	\$15.00
Recurring Charges:		
-Basic Mailbox	\$2.00	\$15.00
-Enhanced Mailbox	\$2.00	\$15.00
-Deluxe Mailbox	\$3.00	\$30.00
-Deluxe Multi-Mailbox	\$8.00	\$30.00
Options		
-Paging Notification	\$1.00	\$3.00
-Automated Attendant		
1st Tier	\$15.00	\$40.00
Additional Tiers	\$15.00	\$35.00
-Automated Attendant, with busy hold		
1st Tier	\$15.00	\$45.00
Additional Tiers	\$15.00	\$40.00
Revert to Operator	\$1.00	\$5.00
-Custom Design Consulting	\$50.00/hr	\$100.00/hr
-Customized Reports	\$50.00/hr	\$100.00/hr

Over 100 Mail Addresses:                      Individual Case Basis

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Voice Mail Service, (Cont'd.)

5.6.4 Recurring and Nonrecurring Charges

B. Minimum/Maximum Charges

Minimum

	<u>Monthly Recurring Charge</u>	Nonrecurring <u>Charge</u>
Basic Mailbox	\$3.00	\$11.00
Enhanced Mailbox	\$4.00	\$11.00
Deluxe Mailbox	\$6.00	\$11.00

Maximum

	<u>Monthly Recurring Charge</u>	Nonrecurring <u>Charge</u>
Basic Mailbox	\$14.00	\$44.00
Enhanced Mailbox	\$18.00	\$44.00
Deluxe Mailbox	\$22.00	\$44.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service

5.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected. [1]

- A. Call Blocking (900, & 700 NPA and 976 NXX) - allows the Customer to block all calls beginning with the NPA of 900 and 700 (i.e. 900-XXX-XXXX) and NPA 976 (i.e. XXX-976-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoice<sup>SM</sup> Service lines when provisioned using off-net facilities. (T)
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls. (T)

The following options are available with Toll Restriction. One, all, or any combination may be selected:

1. "0+" restricts access to "0+" calls through the operator (IntraLATA, InterLATA, and International).
2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA, and International).
3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
5. "01" restricts access to operator assisted international calls only.
6. "011" restricts access to international direct dialed calls only.
7. "411" restricts calls to 411 directory assistance.
8. "555" restricts calls to NXX-555-1212 directory assistance

[1] Pursuant to the NY PSC May 17, 2018 Order in Case 17-C-0278, effective August 15, 2018. (N)

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service, (Cont'd.)

5.7.1 General, (Cont'd.)

- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following options are available:

1. Third Number Billed
2. Collect Call

For Converged Voice Services and FlexVoice<sup>SM</sup>, both blocking options are automatically set to deny.

5.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.7 Blocking Service, (Cont'd.)

5.7.3 Minimum/Maximum Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service on an ICB Basis.
- B. Connection charges apply as specified in Section 3 of this tariff.
- C. Recurring and Nonrecurring Charges

1. All LATA's

	<u>Nonrecurring Charge</u>		<u>Monthly Recurring Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Call Blocking	\$0.00	\$7.00	\$0.00	\$7.00
Toll Restriction	\$0.00	\$24.00	\$0.00	\$7.00
Billing Restriction	\$0.00	\$24.00	\$0.00	\$7.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Customer Requested Service Suspensions

5.8.1 At the request of the Customer the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the Customer's request the Company will provide the Customer with an intercept recording referring callers to another number.

5.8.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	Half of Regular Monthly Rate

5.9 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded messages, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

5.9.1 Minimum/Maximum Rates and Charges

A. Each Completed Local Recorded Announcement Call

	<u>Minimum</u>	<u>Maximum</u>
New York - LATA 132	\$0.00	\$0.80
Rochester - LATA 974	\$0.00	\$0.80
Albany - LATA 134	\$0.00	\$3.00
Binghamton - LATA 138	\$0.00	\$3.00
Syracuse - LATA 136	\$0.00	\$3.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings

5.10.1 General

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in lightface type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

5.10.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings, (Cont'd.)

5.10.2 Composition of Listings, (Cont'd.)

A. Name, (Cont'd.)

1. Business Service, (Cont'd.)

- e. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
- f. The name of a publication issued periodically by the Customer or joint user.
- g. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- h. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- i. The name of a corporation which is the parent or a subsidiary of the Customer.
- j. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- k. The name of the Customer to a sharing arrangement.

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings, (Cont'd.)

5.10.2 Composition of Listings, (Cont'd.)

B. Designation, (Cont'd.)

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropractist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings, (Cont'd.)

5.10.2 Composition of Listings, (Cont'd.)

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

5.10.3 Types of Listings

A. Main Listing

1. Main Standard Listing - A main standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Directory Assistance records. The designation in the listing will be provided according to the rules in this section.
2. Additional Main Listing - Customers may arrange for an additional main listing. An additional main listing is a main standard listing providing for a non-hunting extra-line or for the first line of each multi-line hunt group.
3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings, (Cont'd.)

5.10.3 Types of Listings, (Cont'd.)

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the main standard listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or the service furnished to a different Customer.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings, (Cont'd.)

5.10.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate User Listing

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main Directory listing. A Suite Listing may not be purchased as a standalone listing.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.10 Listings, (Cont'd.)

5.10.4 Minimum/Maximum Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

<u>Type of Listing</u>	<u>Monthly Recurring Charge</u>		<u>Nonrecurring Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Main Standard Listing-Local	\$0.00	\$5.00	\$0.00	\$10.00
Main Standard Listing-Foreign	\$0.00	\$5.00	\$0.00	\$10.00
Additional Main Listing	\$0.00	\$5.00	\$0.00	\$10.00
Additional Listing	\$0.00	\$5.00	\$0.00	\$10.00
Extra Listing Line	\$0.00	\$5.25	\$0.00	\$10.00
Alternate Call Listing	\$0.00	\$5.00	\$0.00	\$10.00
Alternate User Listing	\$0.00	\$5.00	\$0.00	\$10.00
Cross Reference Listing	\$0.00	\$5.00	\$0.00	\$10.00
Suite Listing	\$0.00	\$5.00	\$0.00	\$10.00
Move, Change Charge	N/A	N/A	\$0.00	\$20.00
Late Charge	N/A	N/A	\$0.00	\$50.00
CD-ROM White Pages Listings	ICB	ICB	ICB	ICB

No charge applies to a caption or subcaption except as provided.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Non-Published Service

5.11.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Directory Assistance Records.

5.11.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosure of said number to any person.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Non-Published Service, (Cont'd.)

5.11.3 Minimum/Maximum Rates and Charges

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	<u>Monthly Recurring Charge</u>		<u>Nonrecurring Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Non-Published Service	\$0.00	\$10.00	\$0.00	\$20.00
Move/Change Charge	N/A	N/A	\$0.00	\$20.00
Late Charge	N/A	N/A	\$0.00	\$50.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.12 Non-Listed Service

5.12.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does appear in the Company's Directory Assistance Records.

5.12.2 Regulations

This Service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

5.12.3 Minimum/Maximum Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

5.12.3 Minimum/Maximum Rates and Charges

	<u>Monthly Recurring Charge</u>		<u>Nonrecurring Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Non-Listed Service	\$0.00	\$10.00	\$0.00	\$20.00
Move/Change Charge (per listing)	N/A	N/A	\$0.00	\$20.00
Late Charge (per listing)	N/A	N/A	\$0.00	\$50.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.13 Automatic Intercept Service (AIS)

5.13.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a Customer's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

5.13.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The minimum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS Customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 Information Service Provider NXX Access\*

The Company provides access to Information Service Provider (ISP) NXXs provisioned by New York Telephone and Rochester Telephone. The Company will bill the End User for ISP calls at rates designated by the ISP.

See Section 5.7 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

\*Not available to Converged Voice Service Customers.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.15 Remote Call Forwarding

5.15.1 General

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

5.15.2 Conditions

- A. The telephone number to which calls are forwarded is user-defined.
- B. Changes to this number are made via a service order.
- C. Customers can request additional paths for Remote Call Forwarding service.
- D. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

5.15.3 Minimum/Maximum Recurring and Nonrecurring Charges

<u>Business</u>	<u>Nonrecurring Charges</u>		<u>Monthly Recurring Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Remote Call Forwarding Service	\$5.00	\$20.00	\$1.00	\$20.00
Remote Call Forwarding Service - Additional Paths	\$5.00	\$30.00	\$1.00	\$30.00
Remote Call Forwarding - Remote Access	ICB	ICB	ICB	ICB
Over 100 Remote Call Forwards (including additional paths)			ICB	

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Emergency Reroute Service

5.16.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and Voice T-1 services.

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiate.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

5.16.2 Minimum/Maximum Rates and Charges

<u>Per Reroute Occurrence</u>	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge:	\$250.00	\$1,000.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Critical Facilities Administration Service

5.17.1 General Description of Service

Critical Facilities Administration Service (CFAS) provides physical route information to customers with Telecommunications Service Priority (TSP) qualified circuits, provided by the Company. Customer may request an enhance design layout record or my request a schematic/map layout (Circuit Layout Record). Request must be made in writing by authorized personnel. If the Company is acting as the Prime Contractor, the Company will obtain from its subcontractors the physical routing information for their portion of the qualified circuit.

5.17.2 Customer Obligations

- A. Customers' circuits must be federally registered as TSP circuits.
- B. Customers must subscribe to the Critical Facilities Administration Service (CFAS) offered by the Company and identify which qualifying circuits it wishes to enroll in the service. Such circuits will be referred to as "subscribed circuits."
- C. Customers must pay the appropriate tariff charges for CFAS, and any connecting carrier CFAS charges billed to the Company or directly to the Customer.
- D. Customers must agree to treat all network information provided to them regarding their subscribed circuits as confidential.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Critical Facilities Administration Service, (Cont'd.)

5.17.3 Obligations of the Company

- A. The Company will maintain data and restrict access by each Customer to information relative to that Customer's subscribed circuits.
- B. The Company will identify the physical path of each subscribed circuit so as to allow the Customer to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit.
- C. The Company will maintain facilities associated with subscribed circuits in such a manner as to ensure that the Customer is notified of any change in the physical routing of its subscribed circuit(s).
- D. The Company will make available physical path information for newly provisioned subscribed circuits to the Customer within 5 business days after the circuit has been installed, and within 15 business days for existing TSP circuits.
- E. If Customer has previously obtained documentation as the physical path of a subscribed circuit, the Company will provide at least 24-hour advance notification to the Customer of any planned moves, changes, or rearrangements that affect the physical path of a subscribed circuit. Communications regarding unplanned activity will be provided within 24 hours following the change.
- F. The Company will make available updated information regarding the revised physical path of subscribed circuits to the Customer within 5 business days following planned actions, and within 15 business days following unplanned activities.
- G. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the customer as expeditiously as possible.
- H. Provision of CFAS will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the Customer within ninety days of the restoration of service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Critical Facilities Administration Service, (Cont'd.)

5.17.4 Minimum/Maximum Rates and Charges

A. Enhanced Design Layout Record (Circuit Layout Record)

	<u>Minimum</u>	<u>Maximum</u>
Per circuit	\$25.00	\$100.00

B. Hourly Charges

Rates for a schematic/map layout are contained reflect the hourly rate that will be charged to the CFAS subscriber per circuit subscribed. The Company will give the Customer a good faith estimate of the time needed to perform the requested service. The Customer will be billed those charges, along with the tariffed rates established by any connecting carrier for the service.

	<u>Minimum</u>	<u>Maximum</u>
Per hour	\$32.00	\$94.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features

5.18.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.18.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.2 Description of Features, (Cont'd.)

C. Call Hold

Allows call to be placed on hold.

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.2 Description of Features, (Cont'd.)

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.2 Description of Features, (Cont'd.)

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
- e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling\*

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

\*Not available to Converged Voice Services and FlexVoice<sup>SM</sup> Service Customers.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.3 Minimum/Maximum Rates and Charges

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options - Available at no additional charge on line and terminal voice services.

Feature

Calling Number Delivery  
Caller ID Blocking - Per Line  
Hunting (See Section 5.19)  
Blocking (See Section 5.7)

2. Select Feature Package - Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 6. Customer may select any combination of the following features.

Feature

Three-way Calling  
Call Forwarding (Busy)  
Call Forwarding (Don't Answer)  
Call Forwarding (Variable)  
Call Waiting  
8/10 Number Speed Calling  
30 Number Speed Calling  
Call Transfer (for Lines)  
Calling Name & Number Delivery  
Call Hold  
Anonymous Call Rejection

3. Premium Feature Package - Monthly Recurring Charge available at \$3.75 Minimum/\$15.00 Maximum per line to Customers purchasing lines or terminals. Customer may select any combination of the following features.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.3 Minimum/Maximum Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package, (Cont'd.)

Feature

All Features included in the Select Feature Package above  
 Remote Access to Call Forwarding  
 Distinctive Ringing  
 Continuous Redial  
 Selective Call Forwarding  
 Selective Call Rejection  
 Priority Call  
 Last Call Return

4. Deluxe Feature Package - Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoices<sup>SM</sup> Service as described in Section 6. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling  
 Call Forwarding (Busy)  
 Call Forwarding (Don't Answer)  
 Call Forwarding (Variable)  
 Call Waiting (not available when Hunting is selected)  
 Call Transfer (for Lines)  
 Calling Name & Number Delivery  
 Call Hold  
 Anonymous Call Rejection\*  
 Last Call Return

\*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 1, 2012.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.3 Minimum/Maximum Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package

Available at \$3.75 Minimum/\$15.00 Maximum per line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 6. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

Remote Access to Call Forwarding  
 Distinctive Ringing  
 Continuous Redial  
 Selective Call Forwarding  
 Selective Call Rejection  
 Priority Call  
 Anonymous Call Rejection

6. Remote Call Forwarding - All LATAs

Minimum/Maximum

<u>Feature</u>	<u>Monthly Recurring Charges</u>		<u>Nonrecurring Charges</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Remote Call Forwarding - Initial Path	\$6.00	\$24.00	\$0.00	\$10.00
Remote Call Forwarding - Addl Path	\$6.00	\$24.00	\$0.00	\$10.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.18 Business Line and Terminal Features, (Cont'd.)

5.18.3 Minimum/Maximum Rates and Charges, (Cont'd.)

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

5.19 Hunting

5.19.1 Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the 1st DN in the list to provide circular hunting.

A. Series Completion/Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

5.19.2 Rates and Charges

A. All LATAs

1. Minimum/Maximum

<u>Service</u>	<u>Monthly</u>		<u>Nonrecurring</u>	
	<u>Recurring Charge</u>		<u>Charge</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Series Completion Hunting - Circular	\$0.00	\$10.00	\$0.00	\$10.00
Series Completion Hunting - Regular	\$0.00	\$10.00	\$0.00	\$10.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.19 Hunting, (Cont'd.)

5.19.3 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.
- D. All LATAs

1. Minimum

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00

2. Maximum

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features

The following features may be used with the Company's stand-alone Voice T1 product and integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

5.20.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

Minimum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$10.00	\$10.00
With Voice T1, where technically feasible	\$10.00	\$10.00

5.20.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.2 Calling Name and Number Delivery, (Cont'd.)

Minimum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of VersiPak® Service or other integrated product	Not Available	Not Available
With PRI Service as part of VersiPak Service	\$0.00	\$0.00
With PRI Service as part of Converged Voice Services	\$25.00	\$0.00
With Complete Dynamic Service, Complete Lines & Trunks Service and Channel 12 Service per trunk group	\$25.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of VersiPak® Service or other integrated product	Not Available	Not Available
With PRI Service as part of VersiPak Service	\$10.00	\$10.00
With PRI Service as part of Converged Voice Services	\$100.00	\$10.00
With Complete Dynamic Service, Complete Lines & Trunks Service and Channel 12 Service per trunk group	\$100.00	\$10.00
With Voice T1, where technically feasible	\$10.00	\$10.00

5.20.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.7.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.3 Calling Name and Number Transmission, (Cont'd.)

Minimum

	<u>Monthly Recurring</u> <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

Maximum

	<u>Monthly Recurring</u> <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service as part of an integrated product	\$10.00	\$10.00
With PRI Service as part of an integrated product	\$10.00	\$10.00
With Voice T1, where technically feasible	\$10.00	\$10.00

5.20.4 E911 CPN Management\*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

Minimum

	<u>Monthly Recurring</u> <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

Maximum

	<u>Monthly Recurring</u> <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

\*Included in standard configuration of Converged Voice Service and FlexVoice<sup>SM</sup> Service

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.5 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

Minimum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.6 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

Minimum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$25.00	\$25.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$25.00	\$25.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$25.00	\$25.00

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$10.00	\$10.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$10.00	\$10.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$10.00	\$10.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.7 Call by Call\*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction.

Minimum

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

Maximum

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$10.00	\$10.00
With Voice T1, where technically feasible	\$10.00	\$10.00

5.20.8 Two-B Channel Transfer (TBCT)\*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

Minimum

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

\*Not available with Converged Voice Service and FlexVoice<sup>SM</sup> Service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.8 Two-B Channel Transfer (TBCT), (Cont'd.)\*

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

5.20.9 Call Transfer on Trunks\*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

Minimum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available
With Voice T1, where technically feasible	ICB	ICB

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available
With Voice T1, where technically feasible	ICB	ICB

5.20.10 Blocking Service - See Section 5.7 for details.

\*Not available with Converged Voice Service and FlexVoice<sup>SM</sup> Service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

Minimum

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$3.00	\$0.00

Maximum

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$10.00	\$10.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.12 Additional Route Index

<u>Minimum</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$25.00	\$25.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$25.00	\$25.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$25.00	\$25.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.12 Additional Route Index, (Cont'd.)

Maximum

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.13 Redirecting Number on PRI

Minimum

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$25.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$25.00	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$25.00	\$0.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.13 Redirecting Number on PRI, (Cont'd).

Maximum

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$10.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$10.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$10.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.20 Digital Trunk And PRI Features, (Cont'd.)

5.20.14 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

Minimum

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$25.00	\$0.00

Maximum

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$100.00	\$10.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.21 Automatic Reroute Service

Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products.

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected.

5.21.1 Rates and Charges

<u>Minimum</u>	Per Trunk Group	
	<u>Nonrecurring Charges</u>	<u>Monthly Recurring Charges</u>
6 Call Paths	\$50.00	\$5.00
12 Call Paths	\$50.00	\$10.00
18 Call Paths	\$50.00	\$15.00
24 Call Paths	\$50.00	\$20.00
<u>Maximum</u>	Per Trunk Group	
	<u>Nonrecurring Charges</u>	<u>Monthly Recurring Charges</u>
6 Call Paths	\$200.00	\$20.00
12 Call Paths	\$200.00	\$40.00
18 Call Paths	\$200.00	\$60.00
24 Call Paths	\$200.00	\$80.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES

6.1 General

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling;
- D. access the service of providers of intraLATA and interexchange service. A Customer may subscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX); and
- E. if a Customer uses any of the Company's services to provide a chatline-type services or any other content-type service, such service must be provided using a blockable NXX within the serving LATA. The blockable NXX shall only be able to receive intraLATA calls.

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

All services offered in this tariff are subject to Nonrecurring and Monthly Recurring Charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

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## LOCAL EXCHANGE SERVICES TARIFF

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### SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

#### 6.2 Service Descriptions and Rates

##### 6.2.1 General

##### A. The following Business Access Service Options are offered:

Basic Business Line Service (Grandfathered)\*  
 PBX Trunks (Grandfathered)\*

Primary Rate ISDN (PRI) Services (Grandfathered)\*

Expanded Exchange Service

Business Expansion Service

VersiPak® IPRI Service (Grandfathered)\*

VersiPak® Service Packages (Grandfathered)\*

Bonded Integrated Service Offerings (Grandfathered)\*

Business Terminals Service (Grandfathered)\*

Tiered Measured Usage Services

Albany LATAWide Calling Plan

Level 3 Telecom One Solution: Connect (Grandfathered)

VersiPak® Flex T and Power T Products (Grandfathered)\*

Voice T-1 Service

VersiPak® Lines and Trunks (Grandfathered)\*

Converged Voice Service (Grandfathered)\*\*

(T)

FlexVoice<sup>SM</sup> Service

Individual Telephone Number

Virtual Telephone Number

Remote Telephone Number

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Voice Mail Service is available for use with this service, see Section 5 of this tariff.

\*Services are discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

**\*\*As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations.**

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.1 General, (Cont'd.)

A. (Cont'd.)

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services provided under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

- B. Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in the tariff.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 Individual Telephone Numbers

A. Description of Service

Customers may purchase Individual Telephone Numbers for use with Inward and Two-Way trunks.

The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

B. Minimum/Maximum Rates and Charges

All LATA's

	<u>Nonrecurring Charges</u>		<u>Recurring Monthly Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Per Number	\$0.10	\$1.00	\$0.01	\$0.50

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 Tiered Measured Usage Services

A. Description of Service

The Company offers specialized pricing packages for measured usage line, trunk, and PRI services. Package pricing is determined by minutes of use and by type of use (i.e., local or intraLATA), thus allowing the Customer to select the product and rates that best meet its specific needs.

This service is available only in the New York City market area.

B. Minimum/Maximum Rates and Charges

Rates listed below apply only to measured usage. Rates and charges for the underlying facility are listed in Sections 6.2.2 (Business Lines), 6.2.3 (Analog PBX Trunk Service), 9.5 (Digital PBX Trunk Service), and 9.8 (Primary Rate ISDN Services in this tariff).

1. Tiered Measured Business Line Service, Outward or Two-Way Analog Trunk Service, Outward or Two-Way Digital Trunk Service (requires Digital Facility, see Price List of this tariff), and ISDN PRI Standard Service Groups 1, 2, and 3.

a. Local Usage

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
<u>Bronze Package</u>					
Minimum Per Minute Charge	\$0.0094	\$0.0089	\$0.0089	\$0.0087	\$0.0086
Maximum Per Minute Charge	\$0.0282	\$0.0267	\$0.0266	\$0.0260	\$0.0257
<u>Silver Package</u>					
Minimum Per Minute Charge	\$0.0067	\$0.0064	\$0.0063	\$0.0062	\$0.0061
Maximum Per Minute Charge	\$0.0201	\$0.0191	\$0.0189	\$0.0185	\$0.0183

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 Tiered Measured Usage Services, (Cont'd.)

B. Minimum/Maximum Rates and Charges, (Cont'd.)

1. Tiered Measured Business Line Service, Outward or Two-Way Analog Trunk Service, Outward or Two-Way Digital Trunk Service (requires Digital Facility, see Price List of this tariff), and ISDN PRI Standard Service Groups 1, 2, and 3., (Cont'd.)

a. Local Usage, (Cont'd.)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
<u>Gold Package</u>					
Minimum Per Minute Charge	N/A	\$0.0053	\$0.0053	\$0.0052	\$0.0051
Maximum Per Minute Charge	N/A	\$0.0159	\$0.0158	\$0.0155	\$0.0153
	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
<u>Platinum Package</u>					
Minimum Per Minute Charge	N/A	\$0.0039	\$0.0039	\$0.0038	\$0.0037
Maximum Per Minute Charge	N/A	\$0.0117	\$0.0116	\$0.0113	\$0.0111

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 Tiered Measured Usage Services, (Cont'd.)

B. Minimum/Maximum Rates and Charges, (Cont'd.)

1. Tiered Measured Business Line Service, Outward or Two-Way Analog Trunk Service, Outward or Two-Way Digital Trunk Service (requires Digital Facility, see Price List of this tariff), and ISDN PRI Standard Service Groups 1, 2, and 3.

b. IntraLATA Toll Usage

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
<u>Bronze Package</u>					
Minimum Per Minute Charge	\$0.0372	\$0.0354	\$0.0350	\$0.0342	\$0.0339
Maximum Per Minute Charge	\$0.1116	\$0.1061	\$0.1049	\$0.1026	\$0.1016
<u>Silver Package</u>					
Minimum Per Minute Charge	\$0.0276	\$0.0262	\$0.0260	\$0.0254	\$0.0251
Maximum Per Minute Charge	\$0.0828	\$0.0786	\$0.0779	\$0.0762	\$0.0753
<u>Gold Package</u>					
Minimum Per Minute Charge	N/A	\$0.0218	\$0.0216	\$0.0211	\$0.0209
Maximum Per Minute Charge	N/A	\$0.0654	\$0.0648	\$0.0633	\$0.0627
<u>Platinum Package</u>					
Minimum Per Minute Charge	N/A	\$0.0160	\$0.0159	\$0.0155	\$0.0153
Maximum Per Minute Charge	N/A	\$0.0480	\$0.0476	\$0.0465	\$0.0459

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.4 Albany LATAWide Calling Plan

A. Description

LATAWide Calling Plan is a one-way optional plan that allows Customers to reach a larger calling area without incurring incremental Expanded Area Service or IntraLATA toll charges. The plan is available on a per-facility basis. Customers can order the plan at a Trunk Group level per facility. Although an entire Trunk Group must be dedicated to the plan, multiple calling plans can co-exist on the same facility.

B. Available Rate Centers

LATAWide Calling Plan is available in the following Albany rate centers:

Albany	Jonesville
Ballston Spa	Round Lake
Berne	Sarasota Springs
Colonie	Schenectady
Greenwich	Troy

C. Recurring and Nonrecurring Charges

Rates and charges for Albany LATAWide Calling Plan are in addition to charge for underlying facility.

1.	<u>Monthly Recurring Charges</u>	<u>Minimum</u>	<u>Maximum</u>
	Per Line, Trunk or Channel	\$2.00	\$6.00
	Per 24 Channel T1 Circuit	\$50.00	\$125.00
	Per PRI	\$50.00	\$125.00
2.	<u>Nonrecurring Charge</u>	<u>Minimum</u>	<u>Maximum</u>
	Per Line, Trunk or Channel	\$0.00	\$50.00
	Per 24 Channel T1 Circuit	\$0.00	\$50.00
	Per PRI	\$0.00	\$50.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 Voice T-1 Service

A. Description

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

Customers who select the Company as their long distance provider (InterLATA and/or IntraLATA) will receive a monthly allowance of 6,500 long distance minutes of usage per Voice T1. For Grandfathered Customers as of May 22, 2012, the monthly allowance is 5,000 long distance minutes of usage per Voice T1. Usage in excess of the aforementioned minutes will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of long distance minutes of usage.

Service is available as equipment and facilities permit.

B. Rates and Charges

1. Nonrecurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$250.00	\$1,250.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 Voice T-1 Service, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charge

a. Flat Service

	Monthly	12 Month	24 Month	36 Month	60 Month
<u>Minimum</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$300.00	\$325.00	\$300.00	\$275.00

<u>Maximum</u>					
Monthly Recurring Charge	ICB	\$775.00	\$750.00	\$725.00	\$700.00

3. Measured Service (Measured Usage Charges Apply)

	Monthly	12 Month	24 Month	36 Month	60 Month
<u>Minimum</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$225.00	\$200.00	\$175.00	\$150.00

<u>Maximum</u>					
Monthly Recurring Charge	ICB	\$600.00	\$575.00	\$500.00	\$475.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services

A. Description of Service

1. General

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

2. Limitations

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as Voice T1 pursuant to the applicable local tariff. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the Foreign Exchange telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services, (Cont'd.)

B. Application of Rates

1. Rate Elements

The Company's Foreign Exchange Services are offered under the configurations described below. Under all options, the Local Access Service component is priced pursuant to the applicable rate schedule. The rate elements that are applicable to Foreign Exchange service are:

- Local Access Service - the current tariffed or listed rate under which the Customer purchases local service in the home exchange.
- Foreign Exchange (FX) Premium Charge - to extend the Customer's Local Access Service beyond the Customer's home local exchange
- Interoffice Transport - the charges that apply when service is provisioned on Company-provided interoffice facilities.
- Individual Telephone Numbers - the charge for assigning multiple telephone numbers in the Foreign Exchange.

2. Rate Changes

In the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of Foreign Exchange Service change after the date of the Agreement, the Company reserves the right in its discretion, upon thirty (30) days' notice to the Customer, to discontinue provisioning or increase the price of any Foreign Exchange Service subject to this rate schedule. In the event that the Customer does not accept the Company's rate increase, the Customer may discontinue the affected Foreign Exchange Service without penalty upon thirty (30) days notice to the Company.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services, (Cont'd.)

C. Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

1. Business Expansion Service (BES) - inbound only, intraLATA only service.

Minimum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, per rate center	\$20.00	\$0.00
Interoffice Transport	n/a	n/a

Maximum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, per rate center	\$80.00	\$20.00
Interoffice Transport	n/a	n/a

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services, (Cont'd.)

C. Foreign Exchange Service Option Rates and Charges, (Cont'd.)

2. Expanded Exchange Service (EES) - two way, intraLATA only service.

Minimum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, Per trunk, line or channel	\$15.00	\$0.00
Per PRI	\$250.00	\$0.00
Interoffice Transport	n/a	n/a

Maximum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, Per trunk, line or channel	\$50.00	\$10.00
Per PRI	\$1,000.00	\$10.00
Interoffice Transport	n/a	n/a

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services, (Cont'd.)

C. Foreign Exchange Service Option Rates and Charges, (Cont'd.)

3. Intercity Switched Service (ISS) - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Minimum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, per rate center	\$50.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

Maximum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, per rate center	\$200.00	\$10.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services, (Cont'd.)

C. Foreign Exchange Service Option Rates and Charges, (Cont'd.)

4. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

Minimum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, LocalReach per DS1 Equivalent	\$150.00	\$0.00
FX Premium Charge, VirtualReach per DS1 Equivalent	\$175.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$50.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$25.00	\$0.00
Individual Telephone Numbers, per Number	\$0.10	\$0.18
Additional Rate Center, each	\$15.00	\$0.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 Foreign Exchange Services, (Cont'd.)

C. Foreign Exchange Service Option Rates and Charges, (Cont'd.)

4. One Reach - one way (VirtualReach) or two way (LocalReach), (Cont'd.)

Maximum

Local Access Service	See Section 6.2.5 for Voice T1; 9.13 for VersiPak; 9.14 for VersiPak Lines and Trunks	
Individual Telephone Numbers	See Section 6.2.2	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, LocalReach per DS1 Equivalent	\$600.00	\$10.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$500.00	\$10.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$150.00	\$10.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$100.00	\$10.00
Individual Telephone Numbers Per Number	\$10.00	\$10.00
Additional Rate Center, each	\$50.00	\$10.00

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### SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

#### 6.2 Service Descriptions and Rates, (Cont'd.)

##### 6.2.7 Converged Voice Service\* (T)

###### A. General

Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line tariff.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing (N)  
 locations. (N)

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### SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

#### 6.2 Service Descriptions and Rates, (Cont'd.)

##### 6.2.7 Converged Voice Service, (Cont'd.)\* (T)

###### A. General, (Cont'd.)

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. The following language is grandfathered as of December 1, 2012: (The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

Up to and including 2 Mbps - 2,500 Minutes of Use  
 More than 2 Mbps up to and including 4 Mbps - 5,000 Minutes of Use  
 More than 4 Mbps - 7,500 Minutes of Use.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations. (N)  
(N)

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### SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

#### 6.2 Service Descriptions and Rates, (Cont'd.)

##### 6.2.7 Converged Voice Service, (Cont'd.)\* (T)

###### A. General, (Cont'd.)

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.18.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.18.3. The Customer will also receive the first 100 (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs will be charged as described in Section 6.2.2. Additional VTNs will be charged as described in Section 6.2.8. Additional RTNs are charged as described in Section 6.2.10.

Three distinct bundles are available:

###### 1. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

###### 2. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

###### 3. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

**\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations.** (N)  
(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)\* (T)

B. Application of Rates and Charges

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations. (N)  
(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges

1. Converged Voice + Internet - This section of maximum rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

All rates are applied per service location:

a. T1 - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$375.00

Minimum Recurring Charge               \$150.00

b. Ethernet - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$375.00

Minimum Recurring Charge               \$200.00

c. T1 - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge           \$2,500.00

Maximum Recurring Charge               \$2,500.00

d. Ethernet - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge           \$2,500.00

Maximum Recurring Charge               \$8,000.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN - This section of maximum rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

All rates are applied per service location:

a. T1 - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$375.00

Minimum Recurring Charge           \$200.00

b. Ethernet - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$375.00

Minimum Recurring Charge           \$200.00

c. T1 - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge       \$2,500.00

Maximum Recurring Charge           \$2,500.00

d. Ethernet - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge       \$2,500.00

Maximum Recurring Charge           \$8,000.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access - This section of maximum rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

All rates are applied per service location:

a. T1 - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$375.00

Minimum Recurring Charge               \$200.00

b. Ethernet - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$375.00

Minimum Recurring Charge               \$200.00

c. T1 - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge           \$2,500.00

Maximum Recurring Charge               \$2,500.00

d. Ethernet - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge           \$2,500.00

Maximum Recurring Charge               \$10,000.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

4. Converged Services Transport - This section of maximum rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

All rates are applied per service location:

a. T1 - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$0.00

Minimum Recurring Charge               \$30.00

b. Ethernet - All Bandwidths, All Packages, All Term Plans - Minimum Rates

Minimum Nonrecurring Charge           \$0.00

Minimum Recurring Charge               \$130.00

c. T1 - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge           \$750.00

Maximum Recurring Charge               \$750.00

d. Ethernet - All Bandwidths, All Packages, All Term Plans - Maximum Rates

Maximum Nonrecurring Charge           \$750.00

Maximum Recurring Charge               \$700.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)\*

(T)

D. Minimum/Maximum Rates and Charges

1. Converged Voice + Internet

All rates are applied per service location:

a. T1 Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$150.00	\$4,000.00

b. DS3 Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$250.00	\$8,000.00

c. Ethernet Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$150.00	\$8,000.00

d. Transport - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$0.00	\$750.00
Monthly Recurring Charge	\$0.00	\$2,500.00

\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations. (N)  
 (N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)\* (T)

D. Minimum/Maximum Rates and Charges, (Cont'd.)

2. Converged Voice + VPN

All rates are applied per service location:

a. T1 Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$200.00	\$5,000.00

b. Ethernet Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$225.00	\$10,000.00

c. Transport - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$0.00	\$750.00
Monthly Recurring Charge	\$35.00	\$15,000.00

\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations. (N)  
 (N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Converged Voice Service, (Cont'd.)\* (T)

D. Minimum/Maximum Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

a. T1 Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$250.00	\$5,500.00

b. DS3 Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$300.00	\$10,000.00

c. Ethernet Provisioning - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$375.00	\$2,500.00
Monthly Recurring Charge	\$250.00	\$30,000.00

d. Transport - All Bandwidths, All Packages, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$0.00	\$750.00
Monthly Recurring Charge	\$35.00	\$15,000.00

\* As of January 31, 2022, Converged Voice service is grandfathered to existing customers at existing locations. (N)  
(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.8 Virtual Telephone Number

A. Description

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

B. Minimum/Maximum Rates and Charges

Rates are based upon the location where calls are physically terminated.

	<u>Monthly Recurring Charges</u>		<u>Nonrecurring Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Per Number	\$0.01	\$1.00	\$0.10	\$5.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 FlexVoice<sup>SM</sup> Service

A. FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

B. Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

24 Analog Business Lines

48 Digital Trunk Channels

46 PRI Channels

50 Total call paths when provisioning a combination of analog lines and digital channels

C. Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 FlexVoice<sup>SM</sup> Service, (Cont'd.)

C. Long Distance Calling Allowance, (Cont'd.)

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

D. Line Features

1. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.18 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.18.
2. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

E. Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 6.2.2. Additional VTNs are charged as described in Section 6.2.8. Additional RTNs are charged as described in Section 6.2.10.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 FlexVoice<sup>SM</sup> Service, (Cont'd.)

F. Rates and Charges

1. Application of Rates

FlexVoice Service is a flat rated service. A measured rate option is available in Manhattan. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge except under the measured rate option. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

2. Rates

All rates are applied per FlexVoice Service arrangement at each service location:

a. Flat Rate Service - Buffalo, Rochester, Syracuse

All Call Paths, All Flex Minutes, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$125.00	\$2,000.00
Monthly Recurring Charge	\$75.00	\$4,000.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 FlexVoice<sup>SM</sup> Service, (Cont'd.)

F. Rates and Charges, (Cont'd.)

2. Rates, (Cont'd.)

All rates are applied per FlexVoice Service arrangement at each service location:

b. Flat Rate Service - Albany, Binghamton, Manhattan

All Call Paths, All Flex Minutes, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$125.00	\$2,000.00
Monthly Recurring Charge	\$80.00	\$4,600.00

c. Measured Service - Manhattan

All Call Paths, All Flex Minutes, All Term Plans

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$125.00	\$2,000.00
Monthly Recurring Charge	\$60.00	\$3,200.00

c. Measured Service - Manhattan, (Cont'd.)

Measured Usage Rates - All Minutes

	Minimum	Maximum
Day	\$0.00500	\$0.10
Evening	\$0.00000	\$0.10
Night/Weekend	\$0.00000	\$0.10

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 Remote Telephone Numbers Service

A. Description

Remote Telephone Numbers (RTN) Service supports Customer remote locations by allowing a Customer to assign a telephone number from a rate center in which it has a physical location and associate it to a different physical service location in a rate center other than where the telephone number is natively associated for the purposes of centralizing its PBX. The RTN Service Customer is responsible for transporting all calls between the PBX and the remote site via its Wide Area Network (WAN), which can be provided by the Company or by another carrier. Calls made to the RTN are charged to the caller and rated based upon the caller's local calling area. Should the Customer transmit an RTN on an outbound call, the call is assigned a local calling area based on the remote site address. The remote site address is transmitted on 911 calls, see paragraph B. below.

B. Limitations

RTNs are assigned only from suitably equipped Company switches. The RTN Service Customer must subscribe to an eligible voice service. Unless the Customer purchases multiple trunk groups, all RTNs, VTNs and ITNs share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received. Should the Customer transmit an RTN on a call made to 911, authorities will respond to the remote site address as provided by the Customer at the time service is ordered unless changed in writing. The Customer is responsible for notifying the Company should the address associated with an RTN change.

C. Rates and Charges

Rates are based upon the remote site address. The Customer receives the first 100 RTNs at each remote site at no additional charge.

	<u>Monthly Recurring Charges</u>		<u>Nonrecurring Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Per Number	\$0.01	\$1.00	\$0.10	\$5.00

Note: PS/ALI services are not currently supported with RTNs. Available with Converged Voice Services (with trunks), FlexVoice (with trunks) or SIP Trunking.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 Reserved for Future Use

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

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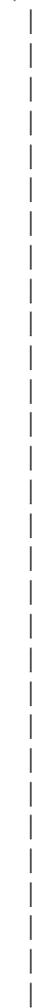
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6.2 Service Descriptions and Rates, (Cont'd.)

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS

- 7.1 Special Equipment for the Hearing or Speech Impaired Customer
- 7.1.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a Customer certified as hearing or speech impaired.
- 7.1.2 A Customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
- 7.1.3 The Company will make every reasonable effort to locate and obtain equipment for a certified Customer.
- 7.1.4 The Customer may purchase equipment at a price not to exceed the Company's actual purchase price (including any applicable shipping costs).
- 7.1.5 The Company will also advise the Customer who requests this equipment of the applicable terms for purchase.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.2 Discounted Service for the Hearing or Speech Impaired Customer

7.2.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% discount on local message rate service.

7.2.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

7.2.3 Qualification

A Customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 1, "Handicapped Person," for a listing of the necessary qualifications.

7.2.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.3 Universal Emergency Telephone Number Service

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center Customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

7.4 New York Relay Service

7.4.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired Customers to use.

7.4.2 Regulations

- A. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.4 New York Relay Service, (Cont'd.)

7.4.2 Regulations, (Cont'd.)

D. The following calls may not be placed through the Relay Service:

1. calls to informational recordings and group bridging service;
2. calls to time or weather recorded messages;
3. station sent paid calls from coin telephones; and
4. operator-handled conference service and other teleconference calls.

7.4.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS)

7.5.1 Description of Service

The Government Emergency Telecommunication Service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

7.5.2 GETS Service Area

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.

7.5.3 GETS Features

A. Alternate Carrier Routing (ACR)

Company does not provide GETS ACR functionality.

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS), (Cont'd.)

7.5.3 GETS Features, (Cont'd.)

C. High Probability of Completion (HPC)

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.
2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

- a. Cancel To (CANT). CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
- b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
- c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
- d. Call Gap. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.
- e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS), (Cont'd.)

7.5.3 GETS Features, (Cont'd.)

C. High Probability of Completion (HPC), (Cont'd.)

3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.
4. Company will support the switch vendor's GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

7.5.4 Maintenance and Testing

- A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.
- B. Company will support GETS Standard Service Testing requirements.
- C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS), (Cont'd.)

7.5.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

immediately stop work as specified in the notice;

execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;

terminate all subcontracts to the extent related to work terminated;

settle all outstanding liabilities and termination settlement proposals;

transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;

complete performance of work not terminated;

protect property related to GETS service in which the federal government has an interest; and

submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS), (Cont'd.)

7.5.6 Rates and Charges

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

	<u>Minimum</u>	<u>Maximum</u>
HPC Service Preparation Charge	\$325.00	\$975.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

	<u>Minimum</u>	<u>Maximum</u>
HPC Nonrecurring Per Switch Charge	\$90.00	\$270.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

	<u>Minimum</u>	<u>Maximum</u>
HPC Monthly Recurring Per Switch Charge	\$15.00	\$45.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

	Minimum	Maximum
HPC Service Change Charge	\$ 75.00	\$225.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS), (Cont'd.)

7.5.6 Rates and Charges, (Cont'd.)

B. OA&M Delivery Options Rates and Charges

	<u>Minimum</u>	<u>Maximum</u>
OA&M Service Preparation Charge	\$227.00	\$682.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

	<u>Minimum</u>	<u>Maximum</u>
OA&M Monthly Recurring Charge	\$45.00	\$135.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

	<u>Minimum</u>	<u>Maximum</u>
OA&M Service Change Charge	\$75.00	\$225.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS, (CONT'D.)

7.5 Government Emergency Telecommunications Service (GETS), (Cont'd.)

7.5.6 Rates and Charges, (Cont'd.)

C. RSVP Options Rates and Charges

	<u>Minimum</u>	<u>Maximum</u>
RSVP Monthly Recurring Per Switch Charge	\$10.00	\$60.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

	<u>Minimum</u>	<u>Maximum</u>
RSVP Non-Recurring Per Switch Charge	\$30.00	\$90.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP).

	<u>Minimum</u>	<u>Maximum</u>
RSVP Service Change Charge	\$10.00	\$35.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 8 - SPECIAL ARRANGEMENTS

8.1 Special Construction

8.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- A. nonrecurring charges;
- B. recurring charges; and
- C. termination liabilities; or
- D. combinations of A., B., and C.

8.1.2 Basis for Cost Computation

The costs referred to in 8.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - 1. equipment and materials provided or used;
  - 2. engineering, labor, and supervision;
  - 3. transportation; and
  - 4. rights of way and/or any required easements.
- B. Cost of maintenance.
- C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E. License preparation, processing, and related fees.

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SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.1 Special Construction, (Cont'd.)

8.1.2 Basis for Cost Computation, (Cont'd.)

- F. Tariff preparation, processing and related fees.
- G. Any other identifiable costs related to the facilities provided; or
- H. An amount for return and contingencies.

8.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

- A. The period on which the termination liability is based is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - 1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
    - a. equipment and materials provided or used;
    - b. engineering, labor, and supervision;
    - c. transportation; and
    - d. rights of way and/or any required easements;
  - 2. license preparation, processing, and related fees;
  - 3. tariff preparation, processing and related fees;
  - 4. cost of removal and restoration, where appropriate; and
  - 5. any other identifiable costs related to the specially constructed or rearranged facilities.

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SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.1 Special Construction, (Cont'd.)

8.1.3 Termination Liability, (Cont'd.)

- C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section B. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section B. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

8.2 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this tariff within 30 days after the contract is signed by both the Company and the Customer. The following information will be included in the summary:

- A. LATA and type of switch;
- B. Service description;
- C. Rates and charges;
- D. Quantity; and
- E. Length of the agreement.

Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

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SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.4 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES

9.1 Custom Calling Service - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

9.1.1 General

The features in this section are made available on an individual basis or as part of specific product offerings. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

9.1.2 Description of Features

A. Three Way Calling/Call Hold

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a Customer's secondary number when the called number is busy.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Custom Calling Service, (Cont'd.)

9.1.2 Description of Features, (Cont'd.)

B. Call Forwarding, (Cont'd.)

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer's secondary number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

D. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

E. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user may subscribe to a maximum of two additional telephone numbers.

F. Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Custom Calling Service, (Cont'd.)

9.1.2 Description of Features, (Cont'd.)

G. Speed dialing

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

Two variations of this feature exist:

1. 8 Number List - uses single digit dialing and can be programmed by the Customer for changeable speed dialing.
2. 30 Number List- uses "double digit" dialing and can be programmed by the Customer for changeable speed dialing.

9.1.3 Monthly Rates and Charges and Connection Charges

Connection charges may apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

A. New York City - LATA 132

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Three-Way Calling	\$4.50	\$0.00
Call Forwarding - Busy, Don't Answer	\$4.50	\$0.00
Call Transfer	\$4.50	\$0.00
Call Waiting	\$4.50	\$0.00
Distinctive Ringing		
- 1st Number	\$4.50	\$0.00
- 2nd Number	\$4.50	\$0.00
Hunting	\$1.00	\$0.00
Speed Dialing		
- 8 Numbers	\$4.50	\$0.00
- 30 Numbers	\$4.50	\$0.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Customer Calling Service, (Cont'd.)

9.1.3 Rates and Charges, (Cont'd.)

B. Rochester - LATA 974

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Three-Way Calling	\$2.90	\$0.00
Call Forwarding - Busy, Don't Answer	\$3.55	\$0.00
Call Transfer	\$5.35	\$0.00
Call Waiting	\$4.90	\$0.00
Distinctive Ringing		
- 1st Number	\$5.35	\$0.00
- 2nd Number	\$3.60	\$0.00
Hunting	\$1.00	\$0.00
Speed Dialing		
- 8 Numbers	\$2.65	\$0.00
- 30 Numbers	\$3.10	\$0.00

C. Albany - LATA 134

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Three-Way Calling	\$5.25	\$10.00
Call Forwarding - Busy, Don't Answer	\$5.25	\$10.00
Call Transfer	\$5.25	\$10.00
Call Waiting	\$8.00	\$10.00
Distinctive Ringing		
- 1st Number	\$5.25	\$10.00
- 2nd Number	\$5.25	\$10.00
Hunting	\$0.00	\$0.00
Speed Dialing		
- 8 Numbers	\$5.25	\$10.00
- 30 Numbers	\$5.25	\$10.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Customer Calling Service, (Cont'd.)

9.1.3 Rates and Charges, (Cont'd.)

D. Binghamton - LATA 138

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Three-Way Calling	\$3.00	\$10.00
Call Forwarding - Busy, Don't Answer	\$3.00	\$10.00
Call Transfer	\$3.00	\$10.00
Call Waiting	\$3.00	\$10.00
Distinctive Ringing		
- 1st Number	\$3.00	\$10.00
- 2nd Number	\$3.00	\$10.00
Hunting	\$2.50	\$0.00
Speed Dialing		
- 8 Numbers	\$3.00	\$10.00
- 30 Numbers	\$3.00	\$10.00

E. Syracuse - LATA 136

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Three-Way Calling	\$5.25	\$10.00
Call Forwarding - Busy, Don't Answer	\$5.25	\$10.00
Call Transfer	\$5.25	\$10.00
Call Waiting	\$8.00	\$10.00
Distinctive Ringing		
- 1st Number	\$5.25	\$10.00
- 2nd Number	\$5.25	\$10.00
Hunting	\$0.00	\$0.00
Speed Dialing		
- 8 Numbers	\$5.25	\$10.00
- 30 Numbers	\$5.25	\$10.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Class Services - Grandfathered -This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

9.2.1 General

All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

9.2.2 Description of Features

A. Caller ID with Number Delivery

The Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized Customer Premises Equipment (CPE) not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

B. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Continuously Redialed:

- Calls to 8XX Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Class Services, (Cont'd.)

9.2.2 Description of Features, (Cont'd.)

C. Last Call Return

The Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed is busy, the Last Call Return feature continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

D. Customer Originated Trace

Customer Originated Trace allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the Customer can use this application to combat nuisance calls.

E. Priority Call

Priority Call allows a Customer to assign a maximum of fifteen (15) telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.

F. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Class Services, (Cont'd.)

9.2.2 Description of Features, (Cont'd.)

G. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

H. Combined Caller ID

The Combined Caller ID allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Combined Caller ID records the number, date and time of each incoming call including calls that aren't answered by the Customer. Combined Caller ID service requires the use of specialized Customer Premises Equipment (CPE) not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

9.2.3 Monthly Rates and Charges and Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Class Services, (Cont'd.)

9.2.3 Monthly Rates and Charges and Connection Charges, (Cont'd.)

A. New York City - LATA 132

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Caller ID	\$4.50	\$0.00
Continuous Redial	\$4.50	\$0.00
Last Call Return	\$4.50	\$0.00
Customer Originated Trace (per successful trace)	N/A	\$1.35
Priority Call	\$4.50	\$0.00
Selective Call Forwarding	\$4.50	\$4.00
Selective Call Rejection	\$4.50	\$4.00
Combined Caller ID	\$6.00	\$0.00

B. Rochester - LATA 974

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Caller ID	\$6.75	\$0.00
Continuous Redial	\$5.40	\$0.00
Last Call Return	\$5.40	\$0.00
Customer Originated Trace (per successful trace)	N/A	\$1.35
Priority Call	\$4.60	\$0.00
Selective Call Forwarding	\$4.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00
Combined Caller ID	\$6.75	\$0.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Class Services, (Cont'd.)

9.2.3 Monthly Rates and Charges and Connection Charges, (Cont'd.)

C. Albany - LATA 134

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Caller ID	\$7.50	\$10.00
Continuous Redial	\$5.25	\$10.00
Last Call Return	\$5.25	\$10.00
Customer Originated Trace (per successful trace)	N/A	\$1.35
Priority Call	\$5.25	\$10.00
Selective Call Forwarding	\$5.25	\$10.00
Selective Call Rejection	\$5.25	\$10.00
Combined Caller ID	\$8.00	\$10.00

D. Binghamton - LATA 138

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Caller ID	\$5.00	\$10.00
Continuous Redial	\$3.00	\$10.00
Last Call Return	\$3.00	\$10.00
Customer Originated Trace (per successful trace)	N/A	\$1.35
Priority Call	\$3.00	\$10.00
Selective Call Forwarding	\$3.00	\$10.00
Selective Call Rejection	\$3.00	\$10.00
Combined Caller ID	\$8.00	\$10.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Class Services, (Cont'd.)

9.2.3 Monthly Rates and Charges and Connection Charges, (Cont'd.)

E. Syracuse - LATA 136

<u>Features</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Connection Charge</u>
Caller ID	\$7.50	\$10.00
Continuous Redial	\$5.25	\$10.00
Last Call Return	\$5.25	\$10.00
Customer Originated Trace (per successful trace)	N/A	\$1.35
Priority Call	\$5.25	\$10.00
Selective Call Forwarding	\$5.25	\$10.00
Selective Call Rejection	\$5.25	\$10.00
Combined Caller ID	\$8.00	\$10.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.3 Centrex Service Features - Rochester Only (Grandfathered)\* (C)

9.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

9.3.2 Description of Features

A. Camp On

This feature allows the switch to observe that a wanted line is busy, wait until it is free, then automatically and immediately connect the calling line that has been waiting.

B. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

C. Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

D. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

\*Centrex Service Features is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.3 Centrex Service Features - Rochester Only (Grandfathered), (Cont'd.)\* (C)

9.3.2 Description of Features, (Cont'd.)

E. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

F. Circular Hunting

This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

G. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

H. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning Customer charges. The number of digits in a Customer's account code group will be defined by the Company.

\*Centrex Service Features is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.3 Centrex Service Features - Rochester Only (Grandfathered), (Cont'd.)\* (C)

9.3.2 Description of Features, (Cont'd.)

I. Terminal Group and Station Restriction

This feature defines a station's network access capability either individually within a Centrex group or for the group as a whole. It defines the Centrex group and what level of access a station will have; i.e., intragroup only, toll restriction, etc.

J. Uniform Call Distribution

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

9.3.3 Rates and Charges

A. Monthly Rates

Centrex rates and charges are now located in Section 9.7.

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

Centrex rates and charges are now located in Section 9.7.

\*Centrex Service Features is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.4 Supplemental Services for Digital Trunk, PRI and Voice T-1 Customers - Grandfathered - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

Customers may purchase Supplemental Services for use with Digital Trunk, PRI and Voice T-1 Services. Supplemental Services are available as equipment and facilities permit.

9.4.1 Service Descriptions

A. Calling Number Delivery

This feature allows delivery of the calling party's name to the Customer's station equipment.

B. Calling Name Delivery

This feature allows delivery of the calling party's name to the Customer's station equipment.

C. Calling Number Transmission

This feature allows transmission of the Customer's number to the called party's station equipment. The Customer can restrict transmission by using Caller ID Blocking\*.

D. Calling Name Transmission

This feature allows transmission of the Customer's name to the called party's station equipment. The Customer can restrict transmission by using Caller ID Blocking\*.

E. E911 CPN Management

This feature allows the Customer to send its station ANI information to the E911 PSAP during an emergency call.

\*Caller ID Blocking is deactivated for calls to 211 or 311 or 911 in the New York exchange only.  
File pursuant to the Commission's May 28, 2008 Order in Case 07-C-1091.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Supplemental Services for Digital Trunk, PRI and Voice T-1 Customers, (Cont'd.)

9.4.1 Service Descriptions, (Cont'd.)

F. CARE CPN Management

Using this feature, the Company will transfer the Customer's station ANI information to the Customer's long distance provider.

G. Additional Trunk Groups

This feature allows the Customer to divide one facility into two or more trunk groups.

H. Call by Call

This feature allows the Customer to set inbound and outbound call threshold on two-way PRI Service to avoid call blockage in either direction.

I. Two B-Channel Transfer

This feature, applicable to two-way PRI Service, allows the Customer to receive a call on one B Channel and transfer it to an external number using a second B channel. Upon transfer, both B Channels are released.

J. Call Transfer on Trunks

This feature, applicable to two-way digital trunk service, allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks are released.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Supplemental Services for Digital Trunk, PRI and Voice T-1 Customers, (Cont'd.)

9.4.2 Rates and Charges - All Markets

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Connection Charge</u>
Calling Number Delivery	\$0.00	\$0.00
Calling Name Delivery	\$0.00	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	ICB	ICB
CARE CPN Management	ICB	ICB
Additional Trunk Group		
Up to 3	\$0.00	\$0.00
More than 3	ICB	ICB
Call by Call	\$0.00	\$0.00
Two B-Channel Transfer	ICB	ICB
Call Transfer on Trunk	ICB	ICB

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service (Grandfathered)\* (C)

Service is limited to the Company's Customers of record as of February 3, 2006.

9.5.1 General

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward, or Two-Way trunk. Customers may purchase Individual Telephone Numbers for use with Inward and Two-Way trunks for additional charges. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities, i.e. 97 or more trunks, on an Individual Case Basis only.

Digital PBX Trunks sold to qualified VersiPak Customers may be eligible for discounted rates as indicated.

A. Flat Rate Digital PBX Trunks

Flat Rate Digital PBX Trunks allow the Customer to place unlimited outward dialed calls within the Company-designated local calling area at no additional charge.

B. Message Rate Digital PBX Trunks

Message Rate Digital PBX Trunks provide the Customer with message rated dialing within the Company-designated local calling area.

C. Measured Rate Digital PBX Trunks

Measured Rate Digital PBX Trunks provide the Customer with measured rate dialing within the Company-designated local calling area.

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.2 Digital Facility  
 (Applicable only to Non-VersiPak® Customers with fewer than 18 trunks per T-1 facility)

A. New York City - LATA 132

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge - Initial Facility	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Connection Charge-Each Add'l Facility	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

B. Rochester - LATA 974\* (C)

	Monthly	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$226.55	\$215.20	\$205.15
Connection Charge - Initial Facility	\$525.00	\$525.00	\$525.00
Connection Charge-Each Add'l Facility	\$525.00	\$525.00	\$525.00

C. Albany - LATA 134

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$275.00	\$275.00	\$275.00	\$275.00	ICB
Connection Charge - Initial Facility	\$1250.00	\$1250.00	\$1250.00	\$1250.00	\$1250.00
Connection Charge-Each Add'l Facility	\$1250.00	\$1250.00	\$1250.00	\$1250.00	\$1250.00

D. Binghamton - LATA 138

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$425.00	\$425.00	\$425.00	\$425.00	\$425.00
Connection Charge - Initial Facility	\$1250.00	\$1250.00	\$1250.00	\$1250.00	\$1250.00
Connection Charge-Each Add'l Facility	\$1250.00	\$1250.00	\$1250.00	\$1250.00	\$1250.00

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.2 Digital Facility, (Cont'd.)

E. Syracuse - LATA 136

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$275.00	\$275.00	\$275.00	\$275.00	\$275.00
Connection Charge - Initial Facility	\$1250.00	\$1250.00	\$1250.00	\$1250.00	\$1250.00
Connection Charge-Each Add'l Facility	\$1250.00	\$1250.00	\$1250.00	\$1250.00	\$1250.00

9.5.3 Flat Rate Digital Trunks

Requests for quantities in excess of 96 trunks will be considered on an Individual Case Basis only.

A. New York City - LATA 132

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

B. Rochester - LATA 974\*

1. Available Non-Versi Pak® Customers

	Monthly <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.75	\$36.70	\$35.60
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00

2. Available Only to Qualified VersiPak Customers

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service, (Cont'd.)\*

(C)

9.5.3 Flat Rate Digital Trunks, (Cont'd.)

C. Albany - LATA 134

1. Available Non-VersiPak® Customers

a. Outward Only Trunks

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$51.00	\$40.00	\$35.00	\$30.00	ICB
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

b. Inward Only Trunks

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$21.00	\$20.00	\$15.00	\$14.00	ICB
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

c. Two Way Trunks

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$51.00	\$48.00	\$37.00	\$32.50	ICB
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Available Only to Qualified VersiPak Customers

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service, (Cont'd.)\*

(C)

9.5.3 Flat Rate Digital Trunks, (Cont'd.)

D. Binghamton - LATA 138

1. Available Non-VersiPak® Customers

a. Outward and Two-Way Only Trunks

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$41.25	\$38.50	\$36.75	\$36.00	\$35.25
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

b. Inward Only Trunks

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$21.25	\$18.50	\$16.75	\$16.00	\$15.25
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Available Only to Qualified VersiPak® Customers

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.3 Flat Rate Digital Trunks, (Cont'd.)

E. Syracuse - LATA 136

1. Available Non-VersiPak® Customers

a. Outward and Two-Way Only Trunks

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$51.00	\$40.00	\$35.00	\$30.00	\$25.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

b. Inward Only Trunks

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$21.00	\$20.00	\$15.00	\$14.00	\$13.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Available Only to Qualified VersiPak® Customers

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 Digital PBX Trunk Service, (Cont'd.)\*

(C)

9.5.4 Measured Rate Digital Trunks

Requests for quantities in excess of 96 trunks will be considered on an Individual Case Basis only.

A. New York City - LATA 132

1. Non-VersiPak® Customers

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$31.25	\$23.95	\$21.87	\$19.79	\$19.79
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Qualified VersiPak Customers

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

3. Measured Usage Charges

<u>Time of Day Rate Period</u>	<u>Initial Minute</u>	<u>Each Subsequent Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/Weekend	\$0.0079	\$0.0039

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.4 Measured Rate Digital Trunks, (Cont'd.)

B. Rochester - LATA 974\* (C)

Measured rate service is not available in this market.

C. Albany - LATA 134

1. Non-VersiPak® Customers

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$21.00	\$20.00	\$15.00	\$14.00	ICB
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Qualified VersiPak Customers

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

3. Measured Usage Charges

Rate Per Minute \$0.0140

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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.4 Measured Rate Digital Trunks, (Cont'd.)

D. Binghamton - LATA 138

1. Non-VersiPak® Customers

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$21.25	\$18.50	\$16.75	\$16.00	\$15.25
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Qualified VersiPak Customers

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

3. Measured Usage Charges

Rate Per Minute \$0.0200

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.4 Measured Rate Digital Trunks, (Cont'd.)

E. Syracuse - LATA 136

1. Non-VersiPak® Customers

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$21.00	\$20.00	\$15.00	\$13.50	\$13.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

2. Qualified VersiPak Customers

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

3. Local Measured Usage Charges

Rate Per Minute \$0.0140

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.5 Digital PBX Trunk Service, (Cont'd.)\* (C)

9.5.5 Message Rate Digital Trunks

A. New York City - LATA 132

Message rate service is not available in this market.

B. Rochester - LATA 974\* (C)

1. Non-VersiPak® Customers

	Monthly <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$12.85	\$12.85	\$12.85
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00

2. Qualified VersiPak Customers

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Connection Charge - Initial Trunk	\$0.00	\$0.00	\$0.00	\$0.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00	\$0.00

3. Message Usage Charges

Rate Per Message \$0.0700

C. Albany - LATA 134 - Message rate service is not available in this market.

D. Binghamton - LATA 138 - Message rate service is not available in this market.

E. Syracuse - LATA 136 - Message rate service is not available in this market.

\*Digital PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.6 Direct Inward Dial (DID) - This service is available only to Customers of record as of December 1, 2001\*. (C)

9.6.1 General

Inward and Two-Way Trunks may be equipped with direct Inward Dialing signaling capability and with DID number blocks. DID Service allows a PBX user to have incoming calls reach a specific end user or department by bypassing the assistance of an attendant. A DID trunk passes the called numbers last two or four digits to a PBX which through translations of the Customer's PBX connects the calls to a specific station called. DID signaling may require PBX software not provided by the Company.

Additional charges apply for the assignment of DID station numbers.

9.6.2 Rates and Charges

A. New York City - LATA 132

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
1. Analog DID Service (per trunk)	\$35.50	\$0.00
2. Digital DID Service (per trunk)	\$10.00	\$0.00
3. DID Numbers		
Block of 20	\$3.50	\$0.00
Block of 100	\$16.50	\$0.00

B. Rochester - LATA 974 (C)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
1. Analog DID Service (per trunk)	\$10.00	\$0.00
2. Digital DID Service (per trunk)	\$5.70	\$0.00
3. DID Numbers		
Block of 20	\$3.00	\$0.00
Block of 100	\$12.25	\$0.00

\* Direct Inward Dial (DID) Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.6 Direct Inward Dial (DID), (Cont'd.)\* (C)

9.6.2 Rates and Charges, (Cont'd.)

C. Albany - LATA 134

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
1. Analog DID Service (per trunk)	\$0.00	\$0.00
2. Digital DID Service (per trunk)	\$0.00	\$0.00
3. DID Numbers		
Block of 20	\$3.25	\$0.00
Block of 100	\$16.00	\$0.00

D. Binghamton - LATA 138

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
1. Analog DID Service (per trunk)	\$0.00	\$0.00
2. Digital DID Service (per trunk)	\$0.00	\$0.00
3. DID Numbers		
Block of 20	\$3.25	\$0.00
Block of 100	\$16.25	\$0.00

The Company will consider requests for large quantities, i.e. 101 or more numbers, on an individual case basis only.

9.6.3 Grandfathered ICB Arrangements

Existing ICB Contracts executed prior to September 1, 1997 with terms of 60 months or greater, and where the Customer has also purchased an entire NXX or the equivalent of 10,000 numbers and DOD service, will qualify for commissions on inbound calls equal to 50% of the mutual compensation rate. Inbound compensation may be withdrawn by the Company at any time during the contract period if rules regarding mutual compensation change. The Company is under no obligation to renew Inbound compensation terms.

\* Direct Inward Dial (DID) Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Centrex Service (Grandfathered)\*\*

(C)

9.7.1 General

Centrex Service is a multistation system offered to the business customer with 5 to 100,000 lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex Service enables the customer to originate and receive local calls within its system at no additional charge. Service to points within the local calling area is included in the charge for Centrex Service. Local calling areas are as specified in Application of Tariff page of this tariff.

Centrex Service is offered on a contracted basis with four terms: 24, 36, and 60 months. Terms beyond 60 months and/or over 500 lines are available on an Individual Case Basis. Thirty days prior to the expiration of the contract term, the Customer may cancel service or renew for a new term commitment. If the Customer does not cancel or renew the service, service will continue on a month to month basis at the monthly rate.

Each Centrex Station Line has the following characteristics:

Terminal Interface:	2-Wire or 4-Wire as required for the provision of service
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only

9.7.2 Features

Centrex may be provisioned with: Basic, Enhanced or Business Administration Centrex features, with either flat rated or message rated service. The specific features for Basic, Enhanced or Business Administration are shown in the following matrix.

\*Available to existing Customers at existing locations only.

\*\*Centrex Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Centrex Service (Grandfathered), (Cont'd.)\*\*

(C)

9.7.2 Features, (Cont'd.)

	<u>Basic</u>	<u>Enhanced</u>	<u>Business Administration</u>
Attendant Line			X
Attendant Access to Paging			X
Attendant Conferencing			X
Attendant Speed Calling			X
Automatic Call Back	X	X	X
Call Forward-Busy Line/Don't Answer Variable	X	X	X
Call Hold	X	X	X
Call Pickup/Directed Call Pickup	X	X	X
Call Transfer	X	X	X
Call Waiting	X	X	
Conference Calling (3-Way)	X	X	X
Distinctive Ring	X	X	X
Hunting		X	X
Intra-Office Communications (Intercom)	X	X	X
Night Service			X
Speed Calling	X	X	X
Touch-Tone	X	X	X
Uniform Call Distribution		X	X

Optional Centrex Features

Authorization Codes (verified)

Music On Hold (per line)

Six Way Conference

Hot Line Service

Automatic Route Selection

Supplemental Services

See Section 5 and Section 9 for Voice Mail, Custom Calling and Class Features.

\*Available to existing Customers at existing locations only.

\*\*Centrex Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Centrex Service (Grandfathered), (Cont'd.)\*\* (C)

9.7.2 Features, (Cont'd.)

1. Centrex Tie Line Service

Centrex Tie Line Service offers a local loop connection between the Centrex serving office and additional customer premises normally served by the same Company serving office. Centrex Tie Line Service is an analog loop with either two-wire or four-wire termination.

9.7.3 Recurring and Nonrecurring Charges Rochester - LATA 974

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

A. Basic Centrex

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Per Station Line:	\$0.00	\$45.00
Flat Rated (up to 500 lines and/or under 60 months)		
Monthly Term	\$45.85	\$0.00
24 Month Term	\$42.95	\$0.00
36 Month Term	\$40.85	\$0.00
60 Month Term	\$38.90	\$0.00
Message Rated		
Monthly Term	\$14.35	\$0.00
24 Month Term	\$13.45	\$0.00
36 Month Term	\$12.90	\$0.00
60 Month Term	\$11.40	\$0.00
Message Unit Charge	\$0.07	
DS1 Port Charges for DS1 Interconnection (per 24 Centrex Channels):	\$425.00	\$0.00

Over 500 lines and/or greater than 60 Months are priced on an Individual Case Basis

\*Available to existing Customers at existing locations only.

\*\*Centrex Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Centrex Service (Grandfathered), (Cont'd.)\*\* (C)

9.7.3 Recurring and Nonrecurring Charges Rochester - LATA 974, (Cont'd.)

B. Enhanced Centrex Connection Charge

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Per Station Line:	\$0.00	\$45.00
Flat Rated		
Monthly Term	\$46.90	\$0.00
24 Month Term	\$45.00	\$0.00
36 Month Term	\$43.25	\$0.00
60 Month Term	\$41.10	\$0.00
Message Rated		
Monthly Term	\$16.25	\$0.00
24 Month Term	\$15.35	\$0.00
36 Month Term	\$14.75	\$0.00
60 Month Term	\$13.30	\$0.00
Message Unit Charge	\$0.07	
DS1 Port Charges for DS1 Interconnection (per 24 Centrex Channels):	\$425.00	\$0.00

Over 500 lines and/or greater than 60 Months are priced on an Individual Case Basis

\*Available only to existing Customers at existing locations.

\*\*Centrex Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Centrex Service (Grandfathered), (Cont'd.)\*\* (C)

9.7.3 Recurring and Nonrecurring Charges Rochester - LATA 974, (Cont'd.)

C.	Business Administration Centrex	<u>Monthly Recurring</u> <u>Charges</u>	<u>Nonrecurring</u> <u>Charges</u>
	Business Administration Centrex Per Station Line:	\$0.00	\$40.00
	MonthlyTerm	\$55.00	\$0.00
	24MonthTerm	\$52.95	\$0.00
	36MonthTerm	\$50.65	\$0.00
	60MonthTerm	\$48.30	\$0.00
	DS1 Port Charges for DS1 Interconnection (per 24 Centrex Channels):	\$425.00	\$0.00
	Voice Mail, per line per month: Over 200 lines	\$7.20 Individual Case Basis	
D.	Direct Inward Dialing and Number Retention		
	Each group of 20 Numbers	\$3.00	
	Each Group of 100 Numbers	\$12.25	
E.	Centrex Tie Line Service	<u>Minimum</u>	<u>Maximum</u>
	Terminal Charge	\$10.00	\$ 50.00
	2-Wire Loop	\$10.00	\$ 90.00
	4-Wire Loop	\$10.00	\$ 60.00

\*Available to existing Customers at existing locations only.

\*\*Centrex Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Centrex Service (Grandfathered), (Cont'd.)\*\* (C)

9.7.3 Recurring and Nonrecurring Charges Rochester - LATA 974, (Cont'd.)

F. Optional Centrex Features, Monthly Charges

	<u>Minimum</u>	<u>Maximum</u>
Per System:		
Automatic Route Selection	ICB	ICB
Six Way Conference	\$10.00	\$ 75.00
Authorization Codes (Verified)	\$50.00	\$ 75.00
Per Line:		
Music On Hold	ICB	ICB
Hot Line Service	\$5.00	\$ 40.00

G. Centrex Voice Mail Service

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
<u>Per Individual Mailbox</u>		
Basic Mailbox (per mailbox)*	\$5.00	\$10.00
Enhanced Mailbox (per mailbox)*	\$8.00	\$10.00
Deluxe Mailbox (per mailbox)*	\$13.00	\$10.00
Deluxe Multi-Mailbox (per mailbox)*	\$15.00	\$10.00
Paging Notification (per mailbox)	\$1.50	\$10.00
Automated Attendant		
1st Tier	\$30.00	\$10.00
Additional Tiers	\$20.00	\$10.00
Automated Attendant, with busy hold		
1st Tier	\$35.00	\$10.00
Additional Tiers	\$25.00	\$10.00
Revert to Operator	\$2.50	\$10.00
Custom Design Consulting (per hour)	n/a	\$75.00
Customized Reports (per hour)	n/a	\$75.00

\*Requests for more than 100 mailboxes will be handled on an individual case basis.

\*Available to existing Customers at existing locations only.

\*\*Centrex Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services\* - Service is limited to the Company's Customers of record as of February 3, 2006 (C)

9.8.1 Description of Service

- A. Primary Rate ISDN (PRI) Service Groups allows the Customer to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with inward or two-way service.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below, if available.

- B. Data Primary Rate ISDN (PRI) Service Groups allows Customers to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface, over a digital transport facility for inbound only traffic. This is non-voice service.

Each connection of a 24-channel digital transport facility to the switch provides one PRI interface or group as set forth below. B channels may have a service type of Inward only directionality. Individual Telephone Numbers may be associated with data applications. One or more Data Primary Rate ISDN (PRI) Groups can be combined to create a Data PRI serving arrangement.

- C. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified internet service providers (ISPs) to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for inbound traffic only.

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.1 Description of Service, (Cont'd.)

C. (Cont'd.)

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

For certified ISPs, high volume PRIs are available on an individual case basis.

9.8.2 PRI Group Descriptions

A. There are three types of PRI Group services, called Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.

B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.

C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

9.8.3 Types of PRI Group Services

A. Group 1

Provides twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The first group of every PRI Serving Arrangement must be a Group 1.

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.3 Types of PRI Group Services, (Cont'd.)

B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

C. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3s may be associated with a Group 1 and included in a PRI Serving Arrangement.

9.8.4 PRI Service Feature

Customers may purchase Supplemental Services for use with PRI Service. Supplemental Services are available as equipment and facilities permit. Descriptions, rates and charges for Supplemental Services are listed in Section 5.

9.8.5 Availability

PRI Service is available only from suitably equipped central offices and is dependent upon operating conditions and facility availability as determined by the Company.

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.6 Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

9.8.7 Use of Service

- A. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.
- B. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- C. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

9.8.8 Limitations and Requirements

- A. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. For any violation of law or of any of the provisions governing the furnishing of service under this tariff: The Customer shall be subject to discontinuance of service, without notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.8 Limitations and Requirements, (Cont'd.)

- C. A PRI Service Arrangement must be configured so as to not disrupt call completion in the PRI serving central office. The Company has the right upon notice to the Customer, to change arrangements to protect network integrity.
- D. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 Signaling and/or 64 Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- E. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.

9.8.9 Connections

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges

A. New York City

1. ISDN PRI Standard Measured Service

	<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial	\$1000.00	\$1000.00	\$1000.00
Nonrecurring Charge-Each Add'l	\$1000.00	\$1000.00	\$1000.00
	<u>Monthly</u>	<u>12 Month</u>	<u>24 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$1000.00	\$700.00	\$650.00
Group 2	\$1000.00	\$700.00	\$650.00
Group 3	\$1000.00	\$700.00	\$650.00

Measured Usage Charges

<u>Time of Day Rate Period</u>	<u>Initial Minute</u>	<u>Each Subsequent Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/Weekend	\$0.0079	\$0.0039

2. ISDN PRI Standard Flat Service

All rates and charges are determined exclusively on an individual contractual basis for these services. Rates will be offered to the Customer in writing on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the New York Department of Public Service if required.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

A. New York City, (Cont'd.)

3. ISDN PRI Data Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$2000.00	\$2000.00	\$2000.00
Nonrecurring Charge-Each Add'l		\$2000.00	\$2000.00	\$2000.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$780.00	\$780.00	\$700.00	\$600.00
Group 2	\$830.00	\$830.00	\$750.00	\$650.00
Group 3	\$780.00	\$780.00	\$700.00	\$600.00

4. ISDN PRI Inbound Modem Pool Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$2000.00	\$2000.00	\$2000.00
Nonrecurring Charge-Each Add'l		\$2000.00	\$2000.00	\$2000.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$780.00	\$780.00	\$700.00	\$600.00
Group 2	\$830.00	\$830.00	\$750.00	\$650.00
Group 3	\$780.00	\$780.00	\$700.00	\$600.00

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

B. Rochester

1. ISDN PRI Standard Flat Rate Service

			<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial			\$525.00	\$525.00	\$525.00
Nonrecurring Charge-Each Add'l			\$525.00	\$525.00	\$525.00
	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$840.00	\$780.00	\$740.00	\$700.00	\$700.00
Group 2	\$890.00	\$830.00	\$790.00	\$750.00	\$750.00
Group 3	\$840.00	\$780.00	\$740.00	\$700.00	\$700.00

2. ISDN PRI Data Service

			<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial			\$2000.00	\$2000.00	\$2000.00
Nonrecurring Charge-Each Add'l			\$2000.00	\$2000.00	\$2000.00
	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$840.00	\$780.00	\$740.00	\$700.00	\$700.00
Group 2	\$890.00	\$830.00	\$790.00	\$750.00	\$750.00
Group 3	\$840.00	\$780.00	\$740.00	\$700.00	\$700.00

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

B. Rochester, (Cont'd.)

3. ISDN PRI Inbound Modem Pool Service

			<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial			\$2000.00	\$2000.00	\$2000.00
Nonrecurring Charge-Each Add'l			\$2000.00	\$2000.00	\$2000.00
	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$840.00	\$780.00	\$740.00	\$700.00	\$700.00
Group 2	\$890.00	\$830.00	\$790.00	\$750.00	\$750.00
Group 3	\$840.00	\$780.00	\$740.00	\$700.00	\$700.00

C. Albany

1. ISDN PRI Standard Measured Service

			<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial			\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l			\$625.00	\$625.00	\$625.00
	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$750.00	\$650.00	\$600.00	\$500.00	\$450.00
Group 2	\$750.00	\$650.00	\$600.00	\$500.00	\$450.00
Group 3	\$750.00	\$650.00	\$600.00	\$500.00	\$450.00

Measured Usage Charge  
 Rate Per Minute \$0.0140

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

C. Albany, (Cont'd.)

2. ISDN PRI Standard Flat Service

	<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial	\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l	\$625.00	\$625.00	\$625.00
	<u>Monthly</u>	<u>12 Month</u>	<u>24 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$840.00	\$780.00	\$740.00
Group 2	\$840.00	\$780.00	\$740.00
Group 3	\$840.00	\$780.00	\$740.00
	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	
Group 1	\$700.00	\$700.00	
Group 2	\$700.00	\$700.00	
Group 3	\$700.00	\$700.00	

3. ISDN PRI Data Service

	<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial	\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l	\$1250.00	\$1250.00	\$1250.00
	<u>Monthly</u>	<u>12 Month</u>	<u>24 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$790.00	\$790.00	\$700.00
Group 2	\$840.00	\$840.00	\$750.00
Group 3	\$790.00	\$790.00	\$700.00
	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	
Group 1	\$525.00	\$475.00	
Group 2	\$575.00	\$525.00	
Group 3	\$525.00	\$475.00	

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

C. Albany, (Cont'd.)

4. ISDN PRI Inbound Modem Pool Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$1250.00	\$1250.00	\$1250.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$790.00	\$790.00	\$700.00	\$525.00
Group 2	\$840.00	\$840.00	\$750.00	\$575.00
Group 3	\$790.00	\$790.00	\$700.00	\$525.00
				\$475.00

D. Binghamton

1. ISDN PRI Standard Measured Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$625.00	\$625.00	\$625.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$750.00	\$650.00	\$600.00	\$500.00
Group 2	\$750.00	\$650.00	\$600.00	\$500.00
Group 3	\$750.00	\$650.00	\$600.00	\$500.00

Measured Usage Charge  
 Rate Per Minute \$0.0200

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

D. Binghamton, (Cont'd.)

2. ISDN PRI Standard Flat Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$625.00	\$625.00	\$625.00
	12			
	Monthly	Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$840.00	\$780.00	\$740.00	\$700.00
Group 2	\$840.00	\$780.00	\$740.00	\$700.00
Group 3	\$840.00	\$780.00	\$740.00	\$700.00

3. ISDN PRI Data Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$1250.00	\$1250.00	\$1250.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$929.00	\$808.00	\$735.00	\$700.00
Group 2	\$979.00	\$858.00	\$785.00	\$750.00
Group 3	\$929.00	\$808.00	\$735.00	\$665.00

\*Primary Rate ISDN (PRI) is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

D. Binghamton, (Cont'd.)

4. ISDN PRI Inbound Modem Pool Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$1250.00	\$1250.00	\$1250.00
	Monthly			
	<u>Term</u>	12 Month	24 Month	36 Month
Group 1	\$929.00	\$808.00	\$735.00	\$700.00
Group 2	\$979.00	\$858.00	\$785.00	\$750.00
Group 3	\$929.00	\$808.00	\$735.00	\$700.00
				60 Month
				<u>Term</u>
				\$665.00
				\$665.00

E. Syracuse - LATA 136

1. ISDN PRI Standard Measured Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$625.00	\$625.00	\$625.00
	Monthly			
	<u>Term</u>	12	24 Month	36 Month
Group 1	\$750.00	\$650.00	\$600.00	\$500.00
Group 2	\$750.00	\$650.00	\$600.00	\$500.00
Group 3	\$750.00	\$650.00	\$600.00	\$500.00
				60 Month
				<u>Term</u>
				\$450.00
				\$450.00

Measured Usage Charge

Rate Per Minute      \$0.0140

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

E. Syracuse - LATA 136, (Cont'd.)

2. ISDN PRI Standard Flat Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$625.00	\$625.00	\$625.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$840.00	\$780.00	\$740.00	\$700.00
Group 2	\$840.00	\$780.00	\$740.00	\$700.00
Group 3	\$840.00	\$780.00	\$740.00	\$700.00

3. ISDN PRI Data Service

		<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial		\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l		\$1250.00	\$1250.00	\$1250.00
	Monthly	12 Month	24 Month	36 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$790.00	\$790.00	\$700.00	\$525.00
Group 2	\$840.00	\$840.00	\$750.00	\$575.00
Group 3	\$790.00	\$790.00	\$700.00	\$475.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Primary Rate ISDN (PRI) (Grandfathered) Services, (Cont'd.)\* (C)

9.8.10 Rates and Charges, (Cont'd.)

E. Syracuse - LATA 136, (Cont'd.)

4. ISDN PRI Inbound Modem Pool Service

	<u>Group 1</u>	<u>Group 2</u>	<u>Group 3</u>
Nonrecurring Charge - Initial	\$1250.00	\$1250.00	\$1250.00
Nonrecurring Charge-Each Add'l	\$1250.00	\$1250.00	\$1250.00
	<u>Monthly</u>	<u>12 Month</u>	<u>24 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Group 1	\$790.00	\$790.00	\$700.00
Group 2	\$840.00	\$840.00	\$750.00
Group 3	\$790.00	\$790.00	\$700.00
			<u>36 Month</u>
			<u>Term</u>
			<u>60 Month</u>
			<u>Term</u>
			\$525.00
			\$475.00
			\$525.00
			\$475.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.9 Disaster Routing Service (Grandfathered) This Service is limited to the Company's Customers of record as of February 12, 2007.

9.9.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk, VersiPak® PRI and Voice T-1 Service.

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.9 Disaster Routing Service (Grandfathered), (Cont'd.)

9.9.2 Automatic Reroute Service

A. Description

Automatic Reroute forwards incoming calls to an alternate location whenever the Company's switch does not detect a signal from the Customer's equipment. Automatic Reroute will not engage when the Company's switch is inoperable. Subject to the availability of equipment and facilities, Automatic Reroute is available on the Company's Voice T-1, VersiPak® IPRI and Analog Trunk Services.

Automatic Reroute is provisioned at the trunk group level. Incoming calls to any telephone numbers within that trunk group will forward to the alternate location. The number of call paths provisioned will be limited to the number of paths provisioned on the Customer's existing service. Similarly, the Company will not provision more call paths than the forwarding the location can accommodate. The Customer cannot set up two or more locations to reroute to each other in a closed circle location.

Automatic Reroute is not designed to be a full-time overflow option for the Customer. It is designed to be used only in true failure situations.

Usage charges apply to calls routed to an alternate location outside of the Customer's local calling area as provided in the Company's long distance tariff - New York Tariff No. 1.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.9 Disaster Routing Service (Grandfathered), (Cont'd.)

9.9.3 Rates and Charges

- A. New York City - LATA 132, Rochester - LATA 974, Albany - LATA 134,  
 Binghamton - LATA 138, Syracuse - LATA 136

	Per Trunk Group Rerouted	
	Nonrecurring <u>Charges</u>	Monthly Recurring <u>Charges</u>
1 Call Path, 12 month Term	\$250.00	\$50.00
1 Call Path, 24 Month Term	\$200.00	\$45.00
1 Call Path, 36 Month Term	\$150.00	\$40.00
1 Call Path, 60 Month Term	\$150.00	\$40.00
Multiple Call Paths, 12 Month Term	\$250.00	\$65.00
Multiple Call Paths, 24 Month Term	\$200.00	\$55.00
Multiple Call Paths, 36 Month Term	\$150.00	\$50.00
Multiple Call Paths, 60 Month Term	\$150.00	\$50.00

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 VersiPak® IPRI Service –Grandfathered\* - All Markets -This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (C)

9.10.1 Service Description

VersiPak IPRI is an integrated, packet-based access service that delivers PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. The Customer may purchase up to 22 PRI trunks (one D and 21 B channels) with any remaining bandwidth sold as Internet bandwidth CIR. The Internet Peak Information Rate (PIR) would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of six (6) PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

9.10.2 Rates and Charges

A. IPRI Standard D Channel

1. New York City - LATA 132, Rochester - LATA 974, Albany - LATA 134, Binghamton - LATA 138, Syracuse - LATA 136, Buffalo - LATA 140

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$75.00	\$60.00	\$60.00	\$60.00

B. IPRI Standard B Channel

1. New York City - LATA 132, Rochester - LATA 974, Albany - LATA 134, Binghamton - LATA 138, Syracuse - LATA 136, Buffalo - LATA 140

a. Flat Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$36.00	\$27.60	\$24.00	\$20.40

\*VersiPak® IPRI Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.10 VersiPak® IPRI Service -Grandfathered, (Cont'd.)\* (C)

9.10.2 Rates and Charges, (Cont'd.)

B. IPRI Standard B Channel, (Cont'd.)

1. New York City - LATA 132, Rochester - LATA 974, Albany - LATA 134, Binghamton - LATA 138, Syracuse - LATA 136, (Cont'd.)

b. Message/Measured Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$28.13	\$21.56	\$18.75	\$15.94

(1) New York City - LATA 132

i. Measured Usage Rates:

<u>Rate Period</u>	<u>Initial Minute</u>	<u>Each Subsequent Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/Weekend	\$0.0079	\$0.0039

(2) Rochester - LATA 974

i. Message Usage Rate  
Rate Per Message \$0.070

ii. Local Measured Usage Rate  
Initial Minute \$0.0150  
Susequent Minute \$0.0150

\*VersiPak® IPRI Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 VersiPak® IPRI Service -Grandfathered, (Cont'd.)\* (C)

9.10.2 Rates and Charges, (Cont'd.)

B. IPRI Standard B Channel, (Cont'd.)

1. New York City - LATA 132, Rochester - LATA 974, Albany - LATA 134,  
 Binghamton - LATA 138, Syracuse - LATA 136, (Cont'd.)

b. Message/Measured Rate Service

(3) Albany - LATA 134, Binghamton - LATA 138, Syracuse -  
 LATA 136

i. Measured Usage Rates:

Albany - LATA 134  
 Rate Per Minute \$0.0140

Binghamton - LATA 138  
 Rate Per Minute \$0.0200

Syracuse - LATA 136  
 Rate Per Minute \$0.0140

C. VersiPak® IPRI Service Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*

\*Plus any applicable Off-Net Expense

\*VersiPak® IPRI Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 VersiPak® Service Packages\* - Service is limited to the Company's Customers of record as of July 28, 2005. (C)

9.11.1 Service Description

VersiPak packages bundle voice and Internet services to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. The Customer may mix voice and Internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's VersiPak minimum service requirements:

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet

Off-net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

9.11.2 Rates and Charges

A. Flat Rate Service (All Markets, subject to availability)

1. New York City - LATA 132, Rochester - LATA 974, Albany - LATA 134, Binghamton - LATA 138, Syracuse - LATA 136

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Month Term	21-24	\$875.00	\$0.00
	36 Month Term	21-24	\$875.00	\$0.00
Ascent	24 Month Term	16-20	\$775.00	\$0.00
	36 Month Term	16-20	\$775.00	\$0.00
Base	24 Month Term	8-15	\$580.00	\$0.00
	36 Month Term	8-15	\$580.00	\$0.00

\*VersiPak® Service Packages is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 VersiPak® Service Packages, (Cont'd.)\*

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9.11.2 Rates and Charges, (Cont'd.)

B. Measured Rate Service

1. New York City - LATA 132

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Month Term	21-24	\$820.00	\$0.00
	36 Month Term	21-24	\$820.00	\$0.00
Ascent	24 Month Term	16-20	\$720.00	\$0.00
	36 Month Term	16-20	\$720.00	\$0.00
Base	24 Month Term	8-15	\$520.00	\$0.00
	36 Month Term	8-15	\$520.00	\$0.00

Measured Usage Rate

<u>Rate Period</u>	<u>Initial Minute</u>	<u>Each Subsequent Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/Weekend	\$0.0079	\$0.0039

2. Rochester - LATA 974

Measured service is not available in the Rochester Market, see Message Rate service in this Rate Schedule.

\*VersiPak® Service Packages is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 VersiPak® Service Packages, (Cont'd.)\*

(C)

9.11.2 Rates and Charges, (Cont'd.)

B. Measured Rate Service

3. Albany - LATA 134, Binghamton - LATA 138, Syracuse - LATA 136

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Month Term	21-24	\$820.00	\$0.00
	36 Month Term	21-24	\$820.00	\$0.00
Ascent	24 Month Term	16-20	\$720.00	\$0.00
	36 Month Term	16-20	\$720.00	\$0.00
Base	24 Month Term	8-15	\$520.00	\$0.00
	36 Month Term	8-15	\$520.00	\$0.00

Measured Usage Rate

Albany - LATA 134

Rate Per Minute \$0.0140

Binghamton - LATA 138

Rate Per Minute \$0.0200

Syracuse - LATA 136

Rate Per Minute \$0.0140

C. Message Rate Service

1. New York City - LATA 132

Message Rate service is not available in this Market. See Measured Rate service in Section 9.11.2.B above.

\*VersiPak® Service Packages is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 VersiPak® Service Packages, (Cont'd.)\*

(C)

9.11.2 Rates and Charges, (Cont'd.)

C. Message Rate Service, (Cont'd.)

2. Rochester - LATA 974

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Month Term	21-24	\$820.00	\$0.00
	36 Month Term	21-24	\$820.00	\$0.00
Ascent	24 Month Term	16-20	\$720.00	\$0.00
	36 Month Term	16-20	\$720.00	\$0.00
Base	24 Month Term	8-15	\$520.00	\$0.00
	36 Month Term	8-15	\$520.00	\$0.00

Message Usage Rate  
 Rate Per Message \$0.0700

3. Albany - LATA 134

Message Rate service is not available in this Market. See Measured Rate service in Section 9.11.2.B above.

4. Binghamton - LATA 138

Message Rate service is not available in this Market. See Measured Rate service in Section 9.11.2.B above.

5. Syracuse - LATA 136

Message Rate service is not available in this Market. See Measured Rate service in Section 9.11.2.B above.

\*VersiPak® Service Packages is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered \*- All Markets -This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (C)

9.12.1 VersiPak® Mach2 Service

A. Service Description

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 voice grade equivalent channels with any of the remaining bandwidth provisioned as Internet bandwidth CIR. The voice grade equivalent channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can dynamically allocate bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>VersiPak Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 5.18.

\*total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\* (C)

9.12.1 VersiPak® Mach2 Service, (Cont'd.)

B. Rates and Charges

1. Flat Rate Service (All Markets, subject to availability)

a. Business Lines, Business Terminals, Analog Trunks, Digital Trunks  
per Line, Terminal or Trunk

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

b. IPRI Channels

per Channel

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

c. Mach IPRI Facility

per Channel

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

2. Message/Measured Rate Service (All Markets except Buffalo, subject to availability)

a. Business Lines, Business Terminals, Analog Trunks, Digital Trunks  
per Line, Terminal or Trunk

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$22.50	\$17.25	\$15.00	\$12.75

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\* (C)

9.12.1 VersiPak® Mach2 Service, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Message/Measured Rate Service (All Markets except Buffalo, subject to availability), (Cont'd.)

b. IPRI Channels

	<u>per Channel</u>				
	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$28.13	\$21.56	\$18.75	\$15.94

c. Mach IPRI Facility

	<u>per Channel</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

d. Message/Measured Usage Rates (All Markets, subject to availability)

(1) Message Usage Rate  
 Rochester - LATA 974  
 Per Message \$0.0700

(2) Measured Usage Rate

New York City - LATA 132

<u>Time of Day Rate</u>	<u>Initial</u>	<u>Each Subsequent</u>
<u>Period</u>	<u>Minute</u>	<u>Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/Weekend	\$0.0079	\$0.0039

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\* (C)

9.12.1 VersiPak® Mach2 Service, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Message/Measured Rate Service (All Markets except Buffalo, subject to availability), (Cont'd.)

d. Message/Measured Usage Rates (All Markets, subject to availability), (Cont'd.)

(2) Measured Usage Rate, (Cont'd.)

Rochester - LATA 974

Per Minute \$0.0150

Albany - LATA 138

Per Minute \$0.0140

Binghamton - LATA 134

Per Minute Charge \$0.020

Syracuse - LATA 136

Per Minute \$0.0140

3. VersiPak® Mach2 Service Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\*

(C)

9.12.2 VersiPak® Mach3 Service

A. Service Description

The VersiPak Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. The Customers may purchase up to 36 (dependent on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that dynamically allocates bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

- Internet channels must be ordered in increments of 512kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

Voice	8 channels	36 channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer specific	4.5 Mbps
Voice & Internet	56 channels	72 channels	N/A	N/A

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 5.18.

\*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\* (C)

9.12.2 VersiPak® Mach3 Service

B. Rates and Charges

1. Flat Rate Service (All Markets, subject to availability)

a. Business Lines, Business Terminals, Analog Trunks, Digital Trunks  
per Line, Terminal or Trunk

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

b. IPRI Channels

per Channel

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

c. Mach IPRI Facility

per Channel

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

2. Message/Measured Rate Service (All Markets except Buffalo, subject to availability)

a. Business Lines, Business Terminals, Analog Trunks, Digital Trunks  
per Line, Terminal or Trunk

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$22.50	\$17.25	\$15.00	\$12.75

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\* (C)

9.12.2 VersiPak® Mach3 Service, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Message/Measured Rate Service (All Markets except Buffalo, subject to availability), (Cont'd.)

b. IPRI Channels

	<u>per Channel</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$28.13	\$21.56	\$18.75	\$15.94

c. Mach IPRI Facility

	<u>per Channel</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

d. Message/Measured Usage Rates (All Markets except Buffalo, subject to availability)

(1) Local Message Usage Rate

Rochester - LATA 974

Per Message \$0.0700

(2) Local Measured Usage Rate

New York City - LATA 132

<u>Time of Day Rate</u>	<u>Initial</u>	<u>Each Subsequent</u>
<u>Period</u>	<u>Minute</u>	<u>Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/Weekend	\$0.0079	\$0.0039

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Bonded Integrated Service Offerings - Grandfathered, (Cont'd.)\* (C)

9.12.2 VersiPak® Mach3 Service, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Message/Measured Rate Service (All Markets except Buffalo, subject to availability), (Cont'd.)

d. Message/Measured Usage Rates (All Markets except Buffalo, subject to availability), (Cont'd.)

(2) Local Measured Usage Rate, (Cont'd.)

Rochester - LATA 974	
Per Minute	\$0.0150

Albany - LATA 134	
Per Minute	\$0.0140

Binghamton - LATA 138	
Per Minute Charge	\$0.020

Syracuse - LATA 136	
Per Minute	\$0.0140

3. VersiPak® Mach3 Service Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

\*Bonded Integrated Service Offerings is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.13 VersiPak® Flex T and Power T Products – Grandfathered\* - All Markets -This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (C)

The following service packages are available as equipment and facilities permit.

9.13.1 VersiPak® Flex T-6

A. Description

VersiPak® Flex T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.18 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.18.

B. Rates and Charges

1. Binghamton

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Manhattan and Rochester

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$550.00	\$426.00	\$340.00	\$290.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.13 VersiPak® Flex T and Power T Products – Grandfathered\* - All Markets -This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011, (Cont'd.) (C)

9.13.1 VersiPak® Flex T-6, (Cont'd.)

C. Previously Grandfathered Rates and Charges

1. Binghamton Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$750.00	\$575.00	\$450.00	\$400.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Albany, Buffalo, Manhattan and Rochester Rates and Charges - This section of rates is grandfathered for the markets of Manhattan and Rochester only and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.) [1] (T)

9.13.2 VersiPak® Flex T-12 [2] (C)

A. Description

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1 access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.18 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.18.

B. Rates and Charges

1. Binghamton

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Manhattan and Rochester

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$625.00	\$458.00	\$375.00	\$338.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

[1] VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (T)

[2] This service is discontinued as of April 27, 2020 throughout the Manhattan metropolitan area. (N)  
 NY2020-03

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\* (C)

9.13.2 VersiPak® Flex T-12, (Cont'd.)

C. Previously Grandfathered Rates and Charges

1. Binghamton Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$825.00	\$650.00	\$525.00	\$475.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Albany, Buffalo, Manhattan and Rochester Rates and Charges - This section of rates is grandfathered for the markets of Manhattan and Rochester only and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\*

(C)

9.13.3 VersiPak® Flex T-24

A. Description

VersiPak® Flex T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DS1 access. It offers flat rated local service, 24 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.18 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 5.18.

B. Rates and Charges

1. Binghamton

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Manhattan and Rochester

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

(C)

(C)

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\* (C)

9.13.3 VersiPak® Flex T-24, (Cont'd.)

C. Previously Grandfathered Rates and Charges

1. Binghamton Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Albany, Buffalo, Manhattan and Rochester Rates and Charges - This section of rates is grandfathered for the markets of Manhattan and Rochester only and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\*

(C)

9.13.4 VersiPak® Power T-12

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. It offers flat rated local service, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za - ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\* (C)

9.13.4 VersiPak® Power T-12, (Cont'd.)

B. Rates and Charges

1. Binghamton

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Manhattan and Rochester

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$783.00	\$550.00	\$469.00	\$400.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Previously Grandfathered Rates and Charges

1. Binghamton Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,025.00	\$750.00	\$625.00	\$575.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\* (C)

9.13.4 VersiPak® Power T-12, (Cont'd.)

C. Previously Grandfathered Rates and Charges, (Cont'd.)

2. Albany, Buffalo, Manhattan and Rochester Rates and Charges - This section of rates is grandfathered for the markets of Manhattan and Rochester only and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\* (C)

9.13.5 VersiPak® Power T-24

A. Description

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 30 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Rates and Charges

1. Binghamton

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\*

(C)

9.13.5 VersiPak® Power T-24, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Manhattan and Rochester

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Previously Grandfathered Rates and Charges

1. Binghamton Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Albany, Buffalo, Manhattan and Rochester Rates and Charges - This section of rates is grandfathered for the markets of Manhattan and Rochester only and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\*

(C)

9.13.6 VersiPak® Power T-48

A. Description

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. It offers flat rated local service, 60 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Rates and Charges

1. Binghamton

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 VersiPak® Flex T and Power T Products - Grandfathered, (Cont'd.)\* (C)

9.13.6 VersiPak® Power T-48, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Manhattan and Rochester

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,360.00	\$1,148.00	\$1,020.00	\$978.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Previously Grandfathered Rates and Charges

1. Binghamton Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

2. Albany, Buffalo, Manhattan and Rochester Rates and Charges - This section of rates is grandfathered for the markets of Manhattan and Rochester only and is only available to existing Customers at existing locations without modification as of December 25, 2009.

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00

\*VersiPak® Flex T and Power T Products is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.14 VersiPak® Lines and Trunks - Grandfathered\* - All Markets - This service is grandfathered and is only available to existing Customers at existing locations without modification as of June 30, 2011. (C)

9.14.1 Service Description

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off-Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels business lines analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service. The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 5.18.

9.14.2 Rates and Charges

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks - Flat Rate (All Markets, subject to availability)

	per Line, Terminal or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

\*VersiPak® Lines and Trunks is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.14 VersiPak® Lines and Trunks - Grandfathered, (Cont'd.)\* (C)

9.14.2 Rates and Charges, (Cont'd.)

B. VersiPak Business Lines or Terminals and Analog or Digital Trunks-  
 Measured/Message Rate (All Markets, except Buffalo, subject to availability)

	per Line, Terminal or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$22.50	\$17.25	\$15.00	\$12.75
Message Usage Charges (per Message) (Rochester Only)	\$0.07	\$0.07	\$0.07	\$0.07
Measured Usage Rate				
New York City-LATA 132				
<u>Time of Day Rate Period</u>	<u>Initial Minute</u>	<u>Each Subsequent Minute</u>		
Day	\$0.0227	\$0.0111		
Evening	\$0.0136	\$0.0067		
Night/Weekend	\$0.0079	\$0.0039		
Rochester - LATA 974				
Per Minute	\$0.0150			
Albany - LATA 138				
Per Minute	\$0.0140			
Binghamton - LATA 134				
Per Minute	\$0.020			
Syracuse - LATA 136				
Per Minute	\$0.0140			

C. VersiPak Business Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply. Multi-location Customers may also purchase private data transmission channels - ILAN as specified in the private line tariff.

\*VersiPak® Lines and Trunks is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service [1]

(C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.1 General

Basic Business Line Service provides the Customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message or measured usage basis as equipment and facilities permit. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines. Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

9.15.2 Flat Rate Basic Business Line Service

A. General

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in the Application of Tariff page of this tariff.

[1] Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. These services are discontinued as of April 27, 2020 throughout the Manhattan metropolitan area.

(T)  
(C)  
(C)

NY2020-03

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.2 Flat Rate Basic Business Line Service, (Cont'd.)

B. Recurring and Nonrecurring Charges

1. New York City - LATA 132

a. Flat Rate Service Sold to Non-VersiPak® Customers

Requests for Flat Rate Service will be handled on an individual case basis.

2. Rochester - LATA 974

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB*	\$24.31	\$23.21	\$22.10	\$21.00
Connection Charge - Initial Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Connection Charge-Each Add'l Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

3. Albany - LATA 134

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB**	\$24.31	\$23.21	\$22.10	\$21.00
Connection Charge - Initial Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Connection Charge-Each Add'l Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

\*\*Nonrecurring Charge for monthly term is priced on individual case basis. (T)

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.2 Flat Rate Basic Business Line Service, (Cont'd.)

B. Recurring and Nonrecurring Charges, (Cont'd.)

4. Binghamton - LATA 138

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	ICB**	\$24.31	\$23.21	\$22.10	\$21.00	(T)
Connection Charge - Initial Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
Connection Charge-Each Add'l Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	

5. Syracuse - LATA 136

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	ICB**	\$24.31	\$23.21	\$22.10	\$21.00	(T)
Connection Charge - Initial Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
Connection Charge-Each Add'l Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	

\*\*Nonrecurring Charge for monthly term is priced on individual case basis. (T)

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area (C)  
(C)

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.3 Message Rate Basic Business Line Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

A. General

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Application of Tariff page of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

1. New York City

Message Rate Service is not available in this market.

2. Rochester - LATA 974

a. Message Rate Service Sold to Non-VersiPak® Customers\*\* (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$10.70	\$10.70	\$10.70	\$10.70	N/A
Connection Charge - Initial Line	\$0.00	\$0.00	\$0.00	\$0.00	N/A
Connection Charge-Each Add'l Line	\$10.70	\$10.70	\$10.70	\$10.70	N/A

\*\*This service is limited to the Company's Customers of record as of February 12, 2007. (T)

b. Message Usage Charge

Per Message \$0.0700

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.4 Measured Rate Basic Business Line Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

A. New York City - LATA 132,  
 (Grandfathered for Rochester - LATA 974, Albany - LATA 134) Service is limited to the Company's Customers of record as of March 19, 2009.)

1. Measured Service

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$7.70	\$7.35	\$7.00	\$6.65
Connection Charge - Initial Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Connection Charge-Each Add'l Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

2. Local Measured Usage Rate

Initial Minute - Day	\$0.0227
Initial Minute - Evening	\$0.0136
Initial Minute - Night/Weekend	\$0.0079
Subsequent Minute - Day	\$0.0111
Subsequent Minute - Evening	\$0.0067
Subsequent Minute - Night/Weekend	\$0.0039

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.4 Measured Rate Basic Business Line Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

B. Rochester - LATA 974

1. Measured Service Sold to Non-VersiPak® Customers\*

	24 Month <u>Term</u>	36 Month <u>Term</u>
Monthly Recurring Charge	\$10.70	\$10.70
Connection Charge - Initial Line	\$0.00	\$0.00
Connection Charge-Each Add'l Line	\$10.70	\$10.70

\*This service is limited to the Company's Customers of record as of February 12, 2007.

2. Local Measured Usage Rate

Initial Minute	\$0.0150
Subsequent Minute	\$0.0150

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.4 Measured Rate Basic Business Line Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

C. Albany - LATA 134

a. Measured Service Sold to Non-VersiPak® Customers\*

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$16.23	\$16.23	\$16.23	\$16.23	\$16.23
Connection Charge - Initial Line	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Connection Charge-Each Add'l Line	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

\*This service is limited to the Company's Customers of record as of February 12, 2007.

b. Local Measured Usage Rate

Per Minute \$0.0140

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.4 Measured Rate Basic Business Line Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

D. Binghamton - LATA 138

1. Measured Service Sold to Non-VersiPak® Customers\*

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$17.00	\$14.60	\$13.25	\$12.50	\$11.90
Connection Charge - Initial Line	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00
Connection Charge-Each Add'l Line	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00

\*This service is limited to the Company's Customers of record as of February 12, 2007.

2. Local Measured Usage Rate

Per Minute \$0.020

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.15 Basic Business Line Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.15.4 Measured Rate Basic Business Line Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

E. Syracuse - LATA 136

a. Measured Service Sold to Non-VersiPak® Customers\*

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$16.23	\$16.23	\$16.23	\$16.23	\$16.23
Connection Charge - Initial Line	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Connection Charge-Each Add'l Line	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

\*This service is limited to the Company's Customers of record as of February 12, 2007.

b. Local Measured Usage Rate

Per Minute \$0.0140

\*Basic Business Line Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.16 Analog PBX Trunk Service\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.16.1 General

Analog PBX Trunk Service provides a Customer with a single, voice grade telephonic communications channel which can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Customers may purchase Individual Telephone Numbers for use with Inward and Two-Way trunks for additional charges as set forth in Section 6.2.4. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

A. Flat Rate Analog PBX Trunks

Flat Rate Analog PBX Trunks provide the Customer with unlimited outward dialing within the Company-designated local calling area at no additional charge for local calling.

B. Message Rate Analog PBX Trunks

Message Rate Analog PBX Trunks provide the Customer with message rated dialing within the Company-designated local calling area.

C. Measured Rate Analog PBX Trunks

Measured Rate Analog PBX Trunks provide the Customer with measured rated dialing within the Company-designated local calling area.

\*Analog PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.16 Analog PBX Trunk Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.16.2 New York City - LATA 132

A. Flat Rate Service

Requests for Flat Rate Service will be handled on an individual case basis.

B. Measured Rate Service

1. Measured Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	ICB**	\$7.70	\$7.35	\$7.00	\$6.65	(T)
Connection Charge - Initial Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
Connection Charge-Each Add'l Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	

\*\*Monthly Nonrecurring Charge will be priced on Individual Case Basis. (T)

2. Measured Usage Rate

	<u>Initial Minute</u>	<u>Each Subsequent Minute</u>
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0039
Night/Weekend	\$0.0079	\$0.0039

\*Analog PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.16 Analog PBX Trunk Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.16.3 Rochester - LATA 974

A. Flat Rate Service

1. Flat Rate Service

a. Flat Rate Service

	Monthly <u>Term</u>	12 Month Term	24 Month Term	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Connection Charge - Initial Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Connection Charge-Each Add'l Line	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

B. Message Rate Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

1. Message Rate Service Sold to Non-VersiPak® Customers\*\* (T)

	Monthly <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$13.00	\$13.00	\$13.00
Connection Charge - Initial Trunk	\$40.00	\$40.00	\$40.00
Connection Charge-Each Add'l Trunk	\$0.00	\$0.00	\$0.00

\*\*This Service is limited to the Company's Customer's of record as of February 12, 2007. (T)

2. Message Usage Charge

Per Message \$0.0700

\*Analog PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.16 Analog PBX Trunk Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.16.4 Albany - LATA 134

A. Flat Rate Service

1. Flat Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	ICB**	\$24.31	\$23.21	\$22.10	\$21.00	(T)
Connection Charge - Initial Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
Connection Charge-Each Add'l Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	

\*\*Nonrecurring Charge for monthly term is priced on individual case basis. (T)

B. Measured Rate Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

1. Measured Service Sold to Non-VersiPak® Customers# (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	\$40.00	\$38.00	\$38.00	\$38.00	ICB	
Connection Charge - Initial Trunk	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	
Connection Charge-Each Add'l Trunk	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	

#This Service is limited to the Company's Customer's of record as of February 12, 2007. (T)

2. Measured Usage Charge

Per Minute Charge \$0.0140

\*Analog PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.16 Analog PBX Trunk Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.16.5 Binghamton - LATA 138

A. Flat Rate Service

1. Flat Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	ICB**	\$24.31	\$23.21	\$22.10	\$21.00	(T)
Connection Charge - Initial Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
Connection Charge-Each Add'l Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	

\*\*Nonrecurring Charge for monthly term is priced on individual case basis. (T)

B. Measured Rate Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009

1. Measured Service Sold to Non-VersiPak® Customers# (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	\$46.50	\$40.50	\$36.75	\$35.00	\$33.25	
Connection Charge - Initial Trunk	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	
Connection Charge-Each Add'l Trunk	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	

#This Service is limited to the Company's Customer's of record as of February 12, 2007. (T)

2. Measured Usage Charge

Per Minute Charge \$0.020

\*Analog PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

---

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 NY PSC No. 2 - Telephone  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.16 Analog PBX Trunk Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.16.6 Syracuse - LATA 136

A. Flat Rate Service

1. Flat Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	ICB**	\$24.31	\$23.21	\$22.10	\$21.00	(T)
Connection Charge - Initial Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
Connection Charge-Each Add'l Trunk	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	

\*\*Nonrecurring Charge for monthly term is priced on individual case basis. (T)

B. Measured Rate Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009

1. Measured Service Sold to Non-VersiPak® Customers# (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	\$40.00	\$38.00	\$38.00	\$38.00	ICB	
Connection Charge - Initial Trunk	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	
Connection Charge-Each Add'l Trunk	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	

#Nonrecurring Charge for monthly term is priced on individual case basis. (T)

2. Local Measured Usage Charge

Per Minute Charge \$0.0140

\*Analog PBX Trunk Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
 (C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.17 Business Terminals Service\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.1 Service Descriptions

A Business Terminal is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

The Business Terminals Service Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 5.18.

9.17.2 Rates and Charges

A. New York City - LATA 132

1. Business Terminal

a. Flat Rate Service

Flat rate service will be determined on an individual case basis.

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.17 Business Terminals Service, (Cont'd.)

(C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.2 Rates and Charges, (Cont'd.)

A. New York City - LATA 132, (Cont'd.)

1. Business Terminal, (Cont'd.)

b. Measured Rate Service

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$7.70	\$7.35	\$7.00	\$6.65
Nonrecurring Charge – Initial	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge – Each Additional	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

	<u>Initial</u>	<u>Each Additional</u>
<u>Local Measured Usage Rate, per minute</u>		
Day	\$0.0227	\$0.0111
Evening	\$0.0136	\$0.0067
Night/weekend	\$0.0079	\$0.0039

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

(C)

(C)

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**LOCAL EXCHANGE SERVICES TARIFF**

**SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)**

9.17 Business Terminals Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.2 Rates and Charges, (Cont'd.)

B. Rochester - LATA 974

1. Business Terminal With and Without Telephone Number

a. Flat Rate Service

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Nonrecurring Charge - Initial	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge-Each Additional	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

b. Measured Rate Service# (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009. (T)  
#This Service is limited to the Company's Customer's of record as of February 12, 2007. (Without Telephone Number Only) (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	ICB	\$10.70	\$10.70	ICB
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge-Each Additional	\$10.70	\$10.70	\$10.70	\$10.70	\$10.70

Local Measured Usage Rate, per minute \$0.015

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.17 Business Terminals Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.2 Rates and Charges, (Cont'd.)

B. Rochester - LATA 974, (Cont'd.)

1. Business Terminal With and Without Telephone Number, (Cont'd.)

c. Message Rate Service# (T)

(1) Non-Versipak® Customers

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$10.70	\$10.70	\$10.70	\$10.70	ICB
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge-Each Additional	\$10.70	\$10.70	\$10.70	\$10.70	\$10.70

Local Message Usage Rate, per call      \$0.07

#This Service is limited to the Company's Customer's of record as of February 12, 2007. (T)

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.17 Business Terminals Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.2 Rates and Charges, (Cont'd.)

C. Albany - LATA 134

1. Business Terminal

a. Flat Rate Service

(1) Non-Versipak® Customers

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Nonrecurring Charge - Initial	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge-Each Additional	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

b. Measured Rate Service Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

(1) Non-VersiPak® Customers# (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$16.23	\$16.23	\$16.23	\$16.23	\$16.23
Nonrecurring Charge - Initial	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Nonrecurring Charge-Each Additional	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

Local Measured Usage Rate, per minute \$0.014

#This Service is limited to the Company's Customer's of record as of February 12, 2007. (T)

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.17 Business Terminals Service, (Cont'd.)\* (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.2 Rates and Charges, (Cont'd.)

D. Binghamton - LATA 138

1. Business Terminal

a. Flat Rate Service

(1) Non-VersiPak® Customers

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Nonrecurring Charge - Initial	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge-Each Additional	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

b. Measured Rate Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

(1) Non-VersiPak Customers# (T)

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$17.00	\$14.60	\$13.25	\$12.50	\$11.90
Nonrecurring Charge - Initial	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00
Nonrecurring Charge-Each Additional	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00

Local Measured Usage Rate, per minute \$0.020

#This Service is limited to the Company's Customer's of record as of February 12, 2007. (T)

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area. (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.17 Business Terminals Service, (Cont'd.)\*

(C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.17.2 Rates and Charges, (Cont'd.)

E. Syracuse - LATA 136

1. Business Terminal With and Without Telephone Number

a. Flat Rate Service

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Nonrecurring Charge - Initial	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge-Each Additional	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

b. Measured Rate Service (Grandfathered) Service is limited to the Company's Customers of record as of March 19, 2009.

(1) Non-VersiPak® Customers

	Monthly	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$16.23	\$16.23	\$16.23	\$16.23	\$16.23
Nonrecurring Charge - Initial	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Nonrecurring Charge-Each Additional	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
	Local Measured Usage Rate, per minute				\$0.014

(2) Qualified VersiPak® Customers

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge-Each Additional	\$0.00	\$0.00	\$0.00	\$0.00

\*Business Terminals Service is discontinued as of July 14, 2017 throughout the Rochester, New York, Metropolitan Area.

(C)  
(C)

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 NY PSC No. 2 - Telephone  
 Effective Date: April 27, 2020

Leaf 317  
 Revision 1  
 Superseding Revision 0

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.18 Level 3 Telecom One Solution: Connect [1]

(C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.18.1 Description

Level 3 Telecom One Solution: Connect is an IP Trunk service provisioned across a Customer's Local Area Network (LAN) and the Company IP Core. One Solution: Connect enables the user to converge voice and Internet traffic across a single transport facility.

Customers subscribing to One Solution: Connect are required to have both transport and access with an option for a managed CPE gateway. Level 3 Telecom One Solution: Connect dedicated access for voice calls. Access may be ordered for T1/DS3 facilities (up to 4xT1) and Ethernet (2 Mbps to 100 Mbps). The number of simultaneous calls supported is determined by the bandwidth selected by the Customer.

Service is available as equipment and facilities permit.

<u>Access Bandwidth</u>	<u>Number of Simultaneous Calls</u>
1.544 Mbps	18
2 Mbps	23
4 Mbps	46
6 Mbps	69
8 Mbps	92
10 Mbps	115
20 Mbps	230
50 Mbps	575
100 Mbps	1150

[1] This service is discontinued as of April 27, 2020 throughout the Manhattan metropolitan area.  
 NY2020-03

(N)

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**Level 3 Telecom of New York, LP**  
 NY PSC No. 2 - Telephone  
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Leaf 318  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.18 Level 3 Telecom One Solution: Connect, (Cont'd.)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.18.2 Rates and Charges

A. New York City

One Trunk

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$500.00	\$460.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

Two Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,000.00	\$750.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

Three Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,425.00	\$1,315.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

Four Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,900.00	\$1,750.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.18 Level 3 Telecom One Solution: Connect, (Cont'd.)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.18.2 Rates and Charges, (Cont'd.)

B. Albany

One Trunk

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$415.00	\$380.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

Two Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$830.00	\$760.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

Three Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,185.00	\$1,085.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

Four Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,580.00	\$1,445.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.18 Level 3 Telecom One Solution: Connect, (Cont'd.)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.18.2 Rates and Charges, (Cont'd.)

C. Rochester

One Trunk

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$415.00	\$380.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

Two Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$830.00	\$760.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

Three Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,185.00	\$1,085.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

Four Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,580.00	\$1,445.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.18 Level 3 Telecom One Solution: Connect, (Cont'd.)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.18.2 Rates and Charges, (Cont'd.)

D. Binghamton

One Trunk

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$375.00	\$340.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

Two Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$750.00	\$540.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

Three Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,070.00	\$970.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

Four Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,425.00	\$1,290.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.19 Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at [www.fcc.gov](http://www.fcc.gov).

(D)

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NY11605

**Level 3 Telecom of New York, LP**  
 NY PSC No. 2 - Telephone  
 Effective Date: June 30, 2020

Leaf 323  
 Revision 5  
 Superseding Revision 4

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.20 SIP Trunking Service [1]

(T) (M)

A. General

SIP (Session Initiation Protocol) Trunking Service offers voice channels over Ethernet or TDM services which enable a Customer to originate and terminate calls using IP format. Service is offered in increments of 5 call paths (5 DS0 equivalents) with a minimum of 25 call paths and a maximum of 2,000. All services utilizing TDM-based transport require the installation of a Company-provided managed router to convert the interface from TDM to Ethernet.

The demarcation between the Customer's switch or network and the Company's network is a Company-provided Session Border Controller (SBC) installed at the Customer's premises. The compatibility of the make, model and release of the Customer premises equipment must be verified prior to purchase of the SIP Trunking Service.

Upon disconnection of the services, all Company-provided equipment must be returned to the Company.

B. Service Limitations

SIP Trunking Service is not designed for, but may be compatible with, faxing, remote metering, supervisory control and alarm signaling. Customer is responsible for ensuring compatibility when using SIP Trunking Service for these purposes.

SIP Trunking Service is designed to support 911 addressing only at the Customer's physical service location, or at eligible remote locations validated by the Company.

The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the SIP Trunking Service, including 911 service. The Company has no liability or responsibility for such loss of service.

(M)

[1] This service is discontinued as of April 27, 2020 throughout the Manhattan metropolitan area.

(M) Material moved from Section 6, Leaf 192.

NY2020-05

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.20 SIP Trunking Service, (Cont'd.)

(T) (M)

C. Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
25-45	6,500
50-70	13,000
75-95	19,500
100-120	26,000
125-145	32,500
150-170	39,000
175-195	45,500
200-220	52,000
225-245	58,500
250-2,000	65,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

D. Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 6.2.2. Additional VTNs are charged as described in Section 6.2.8. Additional RTNs are charged as described in Section 6.2.10.

(M)

(M) Material moved from Section 6, Leaf 193.  
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.20 SIP Trunking Service, (Cont'd.)

(T) (M)

E. Rates and Charges

1. Application of Rates

SIP Trunking Service is comprised of two rate elements; a transport charge and a call path bundle. There is no additional charge for the managed router required for TDM or Off-Net provisioning. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

2. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

a. Transport

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$0.00	\$750.00
Recurring Charge	\$12.00	\$2,500.00

b. Simultaneous Call Path Increments

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Charge	\$125.00	\$2,500.00
Recurring Charge	\$100.00	\$52,000.00

Notes: PS/ALI (See Section 2.21) is not available on SIP Trunking.

(M)

(M) Material moved from Section 6, Leaf 194.  
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